# Annua Report 2020 2021

Economic and Social Inclusion Corporation

Ense ble Pour vaincre la pauvreté Overcoming Poverty Tegether

The Economic and Social Inclusion Corporation (ESIC) Annual Report 2020-2021

440 King Street – Suite 423 P.O. Box 6000 Fredericton New Brunswick E3B 5H1 Canada http://www.gnb.ca/poverty

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## **Transmittal letters**

#### From the Minister to the Office of the Lieutenant-Governor

Honourable Brenda L. Murphy Office of the Lieutenant-Governor of New Brunswick

May it please your Honour,

Pursuant to subsection 28(1) of the *Economic and Social Inclusion Act*, it is my privilege, as Minister responsible for the New Brunswick Economic and Social Inclusion Corporation, to submit the Annual Report of the corporation for the fiscal year April 1, 2020, to March 31, 2021.

Respectfully submitted,

Honourable Bruce Fitch Minister responsible for the New Brunswick Economic and Social Inclusion Corporation

#### From the President to the Minister

Honourable Bruce Fitch Minister responsible for the New Brunswick Economic and Social Inclusion Corporation

Sir:

I am pleased to be able to present the Annual Report describing operations of the New Brunswick Economic and Social Inclusion Corporation for the fiscal year April 1, 2020, to March 31, 2021.

Respectfully submitted,

Eric Beaulieu President

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# Minister's Message

The past year has been one like no other. As Minister Responsible for the Economic and Social Inclusion Corporation, I am pleased to report on the activities of the corporation for fiscal year 2020-2021, particularly during a time of pandemic.

Overcoming Poverty Together: The New Brunswick Economic and Social Inclusion Plan is a non-partisan initiative which, from the outset, has been adopted unanimously by all Members of the Legislative Assembly. The Board of Directors of the Economic and Social Inclusion Corporation includes three ministers from the government and one elected member of the Official Opposition, in addition to persons living or having lived in poverty and representatives of the non-profit and business communities.

The past year was extremely important, busy and productive for ESIC, the Community Inclusion Networks (CINs), and the many key economic and social inclusion stakeholders around New Brunswick.

The main focus of ESIC in 2020-2021 was starting implementation of Overcoming Poverty Together 3: The New Brunswick Economic and Social Inclusion Plan, which was made public in March 2020. As prescribed by the *Economic and Social Inclusion Act*, ESIC is mandated to renew the plan every five years through a public engagement process. With the pandemic occurring, ESIC emphasized support and expansion of grants to agencies providing access to food and transportation services.

It is important to remember that Overcoming Poverty Together is not a government plan or a business plan, or a nonprofit plan or a citizen's plan. It is the New Brunswick plan, created by New Brunswick, for New Brunswick. It is crucial that all members of our society work together to provide opportunities for all New Brunswickers to reach their potential. Everyone has a role to play in the process of improving the lives of our fellow citizens. This has been even more the case during the pandemic.

In closing, I would like to extend my sincere thanks to the members of the CINs, their project partners, as well as ESIC board members and staff for their work over the past year. Your dedication, commitment, and cooperation speak to the vitality and effectiveness of our collaboration and devotion to meet the needs of so many people.

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Honourable Bruce Fitch Minister Responsible for the Economic and Social Inclusion Corporation

## Co-Chairs' message

The fiscal year 2020-2021 was a year of adaptation, transition and change for the Economic and Social Inclusion Corporation (ESIC), the Community Inclusion Networks (CINs) and the many economic and social inclusion stakeholders.

As the world was preparing to face the global COVID-19 pandemic, ESIC had just launched the Overcoming Poverty Together 3: The New Brunswick economic and social inclusion plan. Though this year was like no other, initiatives stemming from this new plan would have a significant impact on the improvement of the quality of life of New Brunswickers.

This year was also marked with the publication of the Overcoming Poverty Together 2 (OPT2) final report in the fall of 2020. This report highlighted the actions and initiatives of this plan, as well as the evolution of the pillars, themes and priority actions. Success stories provided by the CINs and updates regarding ongoing projects are also presented. This final report states the considerable progress achieved in the context of OPT2, but also the sectors in which more effort is needed to enhance the quality of life of New Brunswickers.

Work to implement Overcoming Poverty Together continues relentlessly thanks to the hard work of the twelve CINs and their local partner organizations. The CINs are essential to building community awareness and raise the level of engagement of citizens across the province. Their dedication and effort to bring these citizens together to create a movement of community engagement are fundamental to their success.

This network of hardworking people has shown great efficiency and adaptability during this year of pandemic in order to offer essential services, such as community transportation. Numerous adaptations needed to be implemented to ensure that rendered services followed safety guidelines provided by Health Canada in order to keep our clients and volunteers safe. We congratulate the CINs and thank them for their hard work. We are profoundly grateful for their dedication and commitment towards this organization. The reader will be able to see their results in the section of this report dedicated to the networks.

#### In the past fiscal year, ESIC's main areas of focus were:

- Implementing Overcoming Poverty Together 3;
- Launching the One Stop Shop 211 Service;
- · Working with stakeholders to adapt and deliver essential services to New Brunswickers during the pandemic;
- Consulting with CINs to determine which services are still offered and which are put on hold due to the pandemic in order to possibly help keep these services running.

The ongoing participation and support of citizens as well as the non-profit, business, and government sectors are the main asset of Overcoming Poverty Together: The New Brunswick Economic and Social Inclusion Plan. The collective commitment across the province and the non-partisan nature established at the outset make the plan unique and remain a cornerstone for ensuring its success. We hope to be able to count on those principles in the years ahead.

We wish to praise the twelve Community Inclusion Networks (CINs) for their outstanding work in the past year. These networks are very active in their communities, and year after year, they succeed in bringing together citizens, groups and other partners to help their fellow citizens improve their quality of life.

We also thank the members of ESIC's board of directors. This group of people from around the province represent the four activity sectors. As with the CIN representatives, they dedicate many hours of their precioustime to improving the quality of life of many New Brunswickers.

ESIC's board of directors is supported daily by a small but efficient team of employees. We appreciate their efforts and commitment. We hope we can continue to count on the support of all New Brunswick stakeholders and residents as we move forward with this innovative and unique social project.

#### **The Co-Chairs**

Jean Allain Shelley Clayton Nick Ganong Honourable Bruce Fitch

# Mandate

The prevention and reduction of poverty in New Brunswick is very complex. The causes and effects are many, and not one solution is universal in preventing or eradicating poverty. No matter how poverty is defined, it is an issue that requires everyone's attention. It is important that all members of our society work together to provide opportunities for all New Brunswickers to reach their potential.

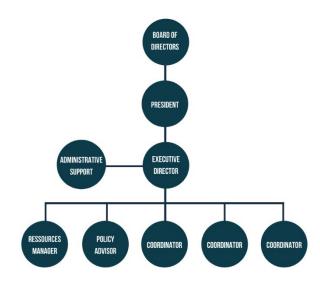
Following an extensive engagement process based on public dialogue with New Brunswickers from all walks of life, the province's first poverty reduction plan, Overcoming Poverty Together: The New Brunswick Economic and Social Inclusion Plan, 2009-2014 (OPT1) was developed. The Economic and Social Inclusion Corporation (ESIC) was established to implement and manage this unique approach to addressing the issue of poverty in New Brunswick.

#### **ESIC** was established to:

- Ensure the implementation of OPT and development and adoption of any other economic and social inclusion plan;
- Co-ordinate and support the Community Inclusion Networks (CINs) in developing their plans and in reaching objectives of the provincial plan set out in their regional plans;
- Administer the Economic and Social Inclusion Fund established under section 29 of the Economic and Social Inclusion Act; and
- Exercise the other functions or activities authorized or required by this act or the regulations or as directed by the Lieutenant-Governor in Council.

In addition, the Economic and Social Inclusion Act stipulates that a new economic and social inclusion plan shall be adopted every five years through a public engagement process led by ESIC. A second plan, Overcoming Poverty Together: The New Brunswick Economic and Social Inclusion Plan 2014-2019 (OPT2) was created and implemented to build on the success of OPT1. Plan number three: Overcoming Poverty Together: The New Brunswick Economic and Social Inclusion Plan 2014-2019 (opt) was created and implemented to build on the success of OPT1. Plan number three: Overcoming Poverty Together: The New Brunswick Economic and Social Inclusion Plan (OPT3) was adopted in March 2020, following a comprehensive public engagement process.

ESIC is governed by a board of directors. The board met three times in 2020-2021. As per the *Economic and Social Inclusion Act*, the board administered the business and affairs of the corporation, including financial, operational, setting policies and monitoring the progress of OPT.



# Historical Background

In October 2008, the provincial government announced a public engagement initiative that gave New Brunswickers the opportunity to become involved in reducing and preventing poverty. It was decided that everyone should be included in finding solutions to the economic and social problems related to poverty.

After a comprehensive consultation process that included almost 2,500 participants, including people living in or who have experienced poverty, representatives from the non-profit community, the business community, the provincial government and the official Opposition, Overcoming Poverty Together (OPT1) was developed and adopted.

The Economic and Social Inclusion Corporation (ESIC) was created to incubate, foster and drive the plan. The Economic and Social Inclusion Act was adopted at the Legislative Assembly of New Brunswick to support the plan and the corporation's efforts in its implementation.

The act stipulates that the plan must be renewed every five years through a public engagement process. In the fall of 2013, ESIC conducted a second public engagement initiative – Public Dialogues – which led to the creation of a second plan, Overcoming Poverty Together 2014-2019 (OPT2). Another public engagement process took place in the spring of 2019, leading to the creation of the third plan: Overcoming Poverty Together 2019-2020 (OPT3). This third plan, which has a new vision, was presented to New Brunswickers on March 5, 2020, just prior to the pandemic arriving.

#### **OPT1 and OPT2**

Through the collaboration of governments, business and non-profit sectors, persons living in poverty and individuals – all men, women and children in New Brunswick – shall have the necessary resources to meet their basic needs and to live with dignity, security and good health. Furthermore, all New Brunswickers shall be included as full citizens through opportunities for employment, personal development and community engagement.

#### **OPT3**

Everyone living in New Brunswick has the opportunities, resources, and security to thrive and actively participate in community life.

#### **Delivery and accountability**

The success of the poverty reduction initiative has its roots in the recognition that all individuals and sectors of society play a key role in the reduction of poverty. There is an ongoing commitment to continue this partnership in a governance model with the following components:

- **1.** Community economic and social inclusion networks established at the local level composed of representatives of persons living in poverty, non-profit, business and government sectors.
- A provincial economic and social inclusion board consisting of representatives of the provincial government (ministers and deputy ministers), community, business and low-income persons, presided over by four co-chairs.
- **3.** A coordination unit providing coordination and administrative support to the board and community inclusion networks.

# **Overcoming Poverty Together 3**

The New Brunswick *Economic and Social Inclusion Act* states that a new economic and social inclusion plan shall be adopted every five years through a public engagement process led by the process for Overcoming Poverty Together 3 (OPT3), which took place in 2019 in collaboration with the CINs and consisted of the following phases:

- Gathering of comments through online questionnaires, community and sectorial dialogues, focus groups, briefs and Best Brains Exchange;
- Analysis of the information and development of the plan; and;
- Analysis and approval by ESIC's Board of Directors.

In 2019, ESIC led its most comprehensive public engagement process on poverty since the adoption of the first plan in 2009. It brought together individuals who have experienced poverty, community members, non-profit organizations, the business community, government officials, stakeholders and academics.

More than 40 community dialogues and eight sectorial dialogues were held. The process also included an online survey about poverty, focus groups with people living in poverty and a call for briefs that was answered by 26 organizations wishing to present their perspectives on poverty.

Altogether, 2 500 New Brunswickers provided 25 000 comments. Also, ESIC and the Canadian Institute hosted a Best Brains Exchange that brought together key stakeholders, researchers, and policy and decision makers from across federal, provincial and territorial governments, with expertise in economic and social inclusion. This resulted in the development of 9 priority actions that capture the essence of the discussion. These actions are the heart of the plan and have been categorized into the three pillars outlined below.

The ESIC Board of Directors approved the new plan in the winter of 2020, and it was unveiled at a news conference in March 2020.

OPT3 places emphasis on community capacity building. It recognizes that each individual and community has a role to play in fostering economic and social inclusion and suggests that communities be empowered to tackle poverty reduction and other issues in New Brunswick.

#### **Global Objective**

In alignment with Canada's Poverty Reduction Strategy and the United Nations 2030 agenda for Sustainable Development Goals, the global objective of the OPT3 Plan is to reduce income poverty by at least 50% by 2030. A 50% reduction in the Market Basket Measure for New Brunswick would decrease it from 14% to 7% in 2030. Achieving this target would mean lifting 50 000 New Brunswickers out of income poverty.

#### **Priority actions**

OPT3 includes 9 priority actions, grouped in three pillars:



1. Income Security Supporting New Brunswickers to move through the income security continuum and providing adequate income support to those who cannot work.



2. Coordination of Programs and Services

> Helping New Brunswickers access the programs and services they need.

3. Inclusion and Healthy Communities Helping New Brunswickers live with dignity.

# **Community Inclusion Networks**

The Economic and Social Inclusion Corporation oversees 12 Community Inclusion Networks (CINs) that are established either independently or through the support of existing community-oriented organizations. The CINs' objectives are to identify, through a collaborative process, regional poverty issues and priorities; and to develop and implement a regional poverty reduction plan that aligns with the OPT plans.

The CINs are at the heart of building community capacity and raising the level of engagement through collective and collaborative impact. They play a coordination role with local organizations and support them in the development and implementation of diverse community projects that promote economic and social inclusion with the aim of reducing poverty. The CINs provide a new model for



economic and social inclusion. Rather than relying on the various levels of government to eradicate poverty, ESIC in partnerships with the CINs have empowered communities and individuals to participate and contribute collectively.

There were several formal and informal meetings between ESIC and the CINs during 2020-2021. All meetings took place by videoconference due to restriction relating to the COVID-19 pandemic. These meetings provided an opportunity for the CINs and ESIC to share information, knowledge, resources and best practices.

Projects funded by ESIC generate community engagement that comes in various ways: financial contribution, in-kind donations and volunteer time. The percentage of community investment per project is a representation of this community engagement.

Provincial picture:	
Value of projects in communities (including ESIC's funding)	\$2,188,607
Value of leverage by communities	\$1,563,387
Percentage of investment by the communities	73%
Note: These numbers reflect projects that received funding from ESIC. The CINs were involved in additional community develop	ment projects that were not funded by ESIC.

During this year of pandemic, ESIC and the CINs stayed the course by focusing on three priority actions to deliver essential support to vulnerable New Brunswickers: Transportation, Food Security and Community Capacity.

The CINs have demonstrated a high level of resilience and adaptability in maintaining services to communities. They have worked continuously to develop, maintain, and expand their services, particularly those related to transportation where some regions have even gone so far as to develop and add a delivery component to existing services. While many ESIC funds have been directed to these essential transportation services, many efforts have been made by the CINs to seek available funding from many external organizations to ensure the continuation of various programs, such as food security.

There are currently 11 community transportation services in New Brunswick. Eight regions offer services at a regional level, and three offer services at a community or local level. One new Regional Transportation Service is set to be launched in the Greater Fredericton area in 2021-2022. Funds were granted to the CINs through different programs to ensure the viability of transport services as they became essential during the pandemic. Many adaptations to new security measures were brought to these services and are detailed in the next section of this report.

A great number of participants and volunteers contributed to the transportation services throughout New Brunswick. These participants ensured that services like the delivery of food and other goods to households without transport were maintained and carried out safely and efficiently. Over 350 hardworking volunteers gave their time to contribute to the success of this important service for a total of 13 602 hours of volunteer work. A great number dedicated people have also put a lot of time and effort to keep services running during the pandemic. These people brought support to

community transportation and delivery of essential goods in a time where New Brunswickers needed it the most. This ensured that communities could keep benefiting for services, even in the different phases of lockdown in the province. During this year, over 10 600 New Brunswickers reaped benefits from services linked to transportation and delivery of goods.

#### Here is a list of funded projects that took place in the last year:

#### **Region 1**

#### **WA Action**

**Door to Door Transportation:** A transportation service assisting clients to ensure delivery of groceries and rides to medical appointments.

#### **Region 2**

#### Living SJ and Sussex Wellness Network

**Living SJ Regionalization of Transportation:** Creation of a delivery service of essential goods to vulnerable people in Sussex, Sussex Corner and the surrounding rural communities.

**Building an Early Start Together (BEST):** Parents and caregivers of children 0-5 in Saint John's vulnerable neighbourhoods have knowledge, skills, and emotional resilience so they can support their children in reaching their full potential.

#### **Region 3**

#### **Greater Fredericton Community Inclusion Network**

**Hayes Urban Teaching Farm:** Urban teaching farm at Historic Hayes Farm in Devon. **Creation of a Regional Volunteer Drive Solution in Fredericton:** To develop a plan to attend to the transportation needs in the surrounding communities.

#### **Region 4**

#### North West Community Inclusion Network

Transport Connect Nord-Ouest: Delivery of hot meals to school children.

#### **Region 5**

#### **Restigouche Community Inclusion Network**

Transport Communautaire Restigouche: Community transportation coordination for the Restigouche region.

#### **Region 6**

#### **Chaleur Community Inclusion Network**

**Chaleur Transportation Cooperative:** Continued development of an alternative transportation system for the Chaleur region.

#### **Region 7**

#### **Northumberland Community Inclusion Network**

**Northumberland Community Transportation:** To assess community transportation needs and provide a service delivery model for the Northumberland region.

#### **Region 8**

#### **Vibrant Communities Charlotte County**

Charlotte County Alternative Transportation Association Inc: A volunteer driver program.

#### **Region 9**

#### **Inclusion Network Central New Brunswick**

Wheels to Wellness: To provide necessary transportation.

#### **Region 10**

#### **Carleton-Victoria Community Inclusion Network**

Western Valley Volunteer Transportation Services: To develop a plan to attend to the transportation needs in the surrounding communities.

#### **Region 11**

#### **Kent Community Inclusion Network**

TC Kent: A dial-a-ride volunteer driver program providing key service to the most vulnerable in Kent County.

#### **Region 12**

#### **Community Inclusion Network Acadian Peninsula**

**Déplacement Péninsule:** A community-based transportation program that includes dial-a-ride type service and carpooling.

#### **Transport Services Success Story**

About one year ago a partnership was formed that broke down one of the biggest barriers some residents of Eastern Charlotte County were faced with. Two organizations, Dial-a-Ride of Charlotte County and the St. George and Area Food Bank began working together to ensure individuals facing food insecurity, and transportation issues would no longer struggle to access the services they need.

Prior to the pandemic, one of the largest struggles of the food bank was getting food to people or getting people to the food. Delivering the food meant that volunteers would need to be found (not always easy at the drop of a hat!) or that the food bank would have to close, so staff could deliver, and potentially miss someone who arrives at the food bank.

This is no longer an issue. "Now when someone calls expressing that they have transportation issues, we have an immediate answer of, 'no problem!' We can make sure it gets to you!"

## **Projects and Initiatives Update**

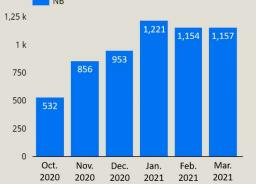
#### 211 NB

211 NB, a free and confidential resource to help New Brunswickers navigate services was launched in October 2020 by the provincial government in partnership with the federal government, the United Way and ESIC. 211 is an information and referral service that connects New Brunswickers to critical human, social, community and government support. This service helps people navigate government and community programs and services quickly to find what they need for their unique situation. Phones are answered 24/7, 365 days a year, in both official languages and 170 other languages through interpretation services. New Brunswickers can call 2-1-1 and trained staff will work to connect callers with services for both everyday needs and times of crisis.

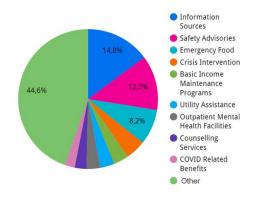
211 NB has provided much-needed support to citizens to help navigate services and resources, like housing and food access, mental health services, services to seniors and youth, and much more. The program has helped fill many gaps, especially during the pandemic. As of March 31, 2021, 211 NB had received a total of 5,873 calls from across the province, the majority calling for information on public health advisories, government information services, rent payment assistance and food banks.

# from October 2020 to March 2021

Number of calls received



#### Identified Needs of Calls from October 2020 to March 2021



#### 211 Success Story

No one should have to live with fear and abuse. Calling 211 is a safe and confidential way to find support to leave an abusive situation.

A single mother called 211 because she did not know how to access help. She had moved to New Brunswick from Ontario to live with her adult son, but he was being abusive towards herself and her daughter. She had nowhere to go and no income. She also mentioned that she would like to register her daughter in school. She did not know where to get help in her new city.

The Service Navigator empathized with her situation and reassured her that there are community resources to assist her in Moncton. The Service Navigator also made sure that the caller was physically safe at the time of her call, which she was.

The caller was provided a referral to a safe place for women and children who are victims of violence, guided on how to apply for income assistance in New Brunswick, and was also provided with the name of the community agency that supports families in difficulties with practical help including school supplies. The caller was relieved, telling the Service Navigator: "Thank you. I needed that reassurance that there is help available."

#### **Canada Learning Bond**

ESIC is leading in New Brunswick the promotion of the Canada Learning Bond (CLB) which is a benefit program offered by the Department of Employment and Social Development Canada (ESDC). The CLB is free money for children born after 2004, in a family whose net income is less than \$49,020 or for a family of up to 3 kids.

Eligible children receive \$500 and will receive \$100 more for each year they are eligible (to age 15 or a maximum of \$2,000). Benefits are also available for all the years the child was eligible prior to the application. The money must be deposited into an appropriate child's RESP and can be used to help pay for education or training after high school. An ESIC staff member is also the National Co-Chair for ESDC's CLB Champions Network which is a working group of cross-Canada organizations that actively promote the CLB.

COVID-19 impacted the promotion and the accessibility to register children for the CLB in NB and across Canada. From the past year's experiences, plans are being developed to research the option of a fully online application process and a launch of a provincial CLB campaign.

#### **Canadian Poverty Reduction Strategy**

The federal poverty reduction strategy, Opportunity for All, was launched in August 2018 with the vision to help reduce poverty, support Canadians working hard to join the middle class and build a diverse, prosperous and truly inclusive country where everyone benefits from economic growth – a country where all Canadians can realize their full potential.

Opportunity for All recognizes that poverty is about more than money. In addition to tracking the incidence of poverty (through the Market Basket Measure), the Government of Canada has committed to developing a dashboard of indicators to monitor other meaningful dimensions of poverty, including: food insecurity, unmet health needs, unmet housing needs and chronic homelessness, deep income poverty, literacy and numeracy, the number of youth (aged 15-24) who are not in employment, education or training, the proportion of Canadians in relative low income, the bottom 40 per cent income share, the median hourly wage, poverty entry and exit rates, the average poverty gap, and asset resilience (as measured by the ability to cover expenses for three months from savings).

The global target of the federal plan is to reduce poverty by 20% by 2020 and by 50% by 2030, compared to the 2015 level, as measured by the Market Basket Measure. The 50% poverty reduction target aligns with one of the Sustainable Development Goals that Canada adopted in 2015. The target for ESIC's OPT3 also aligns with the federal plan.

#### **Changes to the Employment Standards Act**

A timeline has not yet been set for consultation for the changes to the Employment Standards Act. The pandemic and other government priorities take precedence likely into the summer 2021. Post-Secondary Education, Training and Labour (PETL) may be able to consider mounting a consultation on the Fall/Winter 2021-2022 but may have to push it to 2022 or later.

PETL is currently completing the statutory review of minimum wage. The issue of annual indexation of the minimum has already been addressed. In 2021, PETL will look at what is involved with benchmarking the minimum wage to the Atlantic average.

#### **Financial Education Network**

The Financial Education Network (FEN) is a group of government, non-profit, and private organizations that have come together to provide New Brunswickers with increased access to the knowledge, skills and tools needed to help them make responsible and informed financial decisions. ESIC is one of the founding members of FEN and an ESIC staff member chairs the New Brunswick Network.

The mission of FEN is to create and maintain a province-wide network of trusted leaders in financial literacy information and education creating a more financially literate province by providing improved access to easy-to-understand tools and resources for all New Brunswickers. FEN's strength is the collaborative network of individuals sharing resources, materials and information to better service New Brunswickers. During COVID-19 the network gathered and shared information on funding opportunities for individuals and organizations facing financial challenges. The network also collaborated with the Financial Consumer Agency of Canada to gather and share firsthand stories of the obstacles many New Brunswickers faced during the move to a cashless society.

#### **Financial Literacy**

In 2011, ESIC started collaborating with the Canada Revenue Agency (CRA) and the Department of Social Development (SD) of New Brunswick to promote Community Volunteer Income Tax Program (CVITP). The program, called Get Your Benefits, has been greatly promoted by ESIC ever since. Individuals and families on low income who do not file their yearly income tax miss out on several provincial and federal tax credits and benefits that will help improve their lives, as eligibility to these programs is income based.

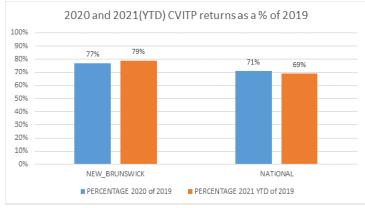
The strength of New Brunswick's Get Your Benefits project continues to be the collaborative partnerships developed amongst the organizations. ESIC is project lead and assists CRA in connecting with individuals and communities, enabling the program to expand throughout the province. Get Your Benefits is unique in that it is a provincially operated program connecting provincial and federal departments and agencies like Service Canada, Employment and Social Development Canada and the New Brunswick Public Library Service.

During the 2021 tax season, due to COVID-19, ESIC, CRA, and the many provincial partners pivoted the clinics from face to face to virtual by using videoconferencing, phone or document drop off. There was an extensive promotion campaign using radio, social media and print to inform New Brunswickers that assistance was still available to help people file their taxes. Although the number of returns filed were lower compared to the annual growth in pre-COVID years, many New Brunswickers still took advantage of the free service to file their taxes. New Brunswick's returns for both the 2020 and 2021 compared to 2019 were higher than the national average, due in part to the collaborative efforts of the Get Your Benefits partners. The success of the Get Your Benefits program was highlighted at the launch of the Financial Consumer Agency of Canada's (FCAC) National Financial Literacy Strategy.

- In New Brunswick, the 2021 percentage of returns completed compared to pre-pandemic levels is 79% of the total completed for during all of 2019.
- For all of 2020 the comparison was 77% of 2019 levels for returns completed in New Brunswick.
  - The national average for 2021 is 69%, 2020 was 71%.

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Number of Volunteers	363	352	443	579	539	450	571	571	758	740
Number of Returns Filed	13,969	14,481	17,705	17,763	20,124	21,402	22,671	23,389	23,667	<b>16,990</b> (June 29, 2020)
Number of Clinics	61	62	68	89	99	125	166	177	236	4 of 9 clinics hosted (5 clinics cancelled du to COVID-19)
Number of Benefits Accessed in		\$22.6M	\$26.0M	\$29.4M	\$32.4M	\$35.8M	\$38.9M	\$46.8M	\$55.7M	\$36.2M

Source: Revenue Canada, Community Volunteer Income TaxProgram (CVITP)



Data as of June 19, 2021, source: Canada Revenue Agency

#### **Food Security**

Food security is dependent on a healthy and sustainable food system that ensures healthy food is available now and for future generations. Production, distribution, access, consumption, disposal and education are needed to achieve food security. As of June 2020, Food Depot Alimentaire is the organization responsible for Food Bank management in the province, replacing the New Brunswick Food Bank Association. 61 food banks are registered with Food Depot Alimentaire.

Under the Inclusion and Healthy Communities pillar of OPT3, ESIC is addressing food security through partnerships and connections. The corporation is working with school food programs and the various community food security stakeholders to focus on gathering details on regional programs, as well as implementing, monitoring, participating in provincial working groups. Support is also offered for seeking grant opportunities from parties other than ESIC, as many funding opportunities from different organizations became available in the wake of the pandemic.

As an active member of the New Brunswick Food Security Action Network Advisory Committee, the corporation partners with stakeholders in government and among non-profit organizations to promote connectedness, alignment and engagement around food in the province.

Below, an account of food security adaptations that were put in place to keep services running during the COVID-19 pandemic.

- ESIC and the CINs attended the weekly provincial meetings of Food for All NB;
- Ongoing support for the CINs to assist in coordinating efforts;
- Sharing of information on available new sources of funding to the CINs and their partners;
- The CINs kept an up-to-date regional list of community food security resources which was shared back to ESIC and Social Development, and offered support and advice to their partners.

#### **Healthy Smiles, Clear Vision**

Healthy Smiles, Clear Vision is New Brunswick's dental and vision plan for children of families with low income who do not have dental and vision coverage through any other government program or private insurance plan. Developed under the Overcoming Poverty Together first plan, this program continues to provide access to dental and vision care for vulnerable children in NB.

As of March 31, 2021, a total of 14,901 New Brunswick children had access to the program.

#### **Homelessness Partnering Strategy**

ESIC is a partner in the Homelessness Partnering Strategy (HPS), a community-based program aimed at preventing and reducing homelessness by providing direct support and funding to 61 designated communities and to organizations that address Aboriginal homelessness across Canada.

#### **Inclusive Sports, Leisure and Recreation**

ESIC has been leading the work with the University of New Brunswick - Faculty of Kinesiology and Tourism Culture and Heritage (THC) to develop a draft of a 4-year pilot project to focus on action # 8 which is a collective, inclusive approach focusing on a long-term sport and recreation program development. THC has also initiated conversations with the Arts and Culture Department with initial positive feedback for partnership.

ESIC has been working with Dr. Jackie Oncescu from the Faculty of Kinesiology at the University of New Brunswick (UNB), whose research is driven by principles of community development, resilience and social inclusion. Her recent work is focused on poverty and community recreation, with specific projects exploring community recreation delivery systems and social inclusion, and community-based leisure education programs and the impacts on low-income families' leisure lifestyles. Dr. Oncescu's research and guidance in the pilot development and monitoring will assist ESIC in developing a better appreciation of the issues facing low-income families to access sport, recreation and leisure activities. Dr. Oncescu will also be able to apply for and leverage additional funding for the project under the university research aspect. The pilot focuses on a navigator interacting with families to support inclusion in activities which can provide life-changing skills for the families.

#### **Mental Health and Addiction**

The Department of Health has announced a new Inter-Departmental Addiction and Mental Health Action Plan. This plan aims to improve population health and access to services, to intervene with the population earlier, and to reduce drug-related impact. The department is also conducting a Health Care Review to develop a new 5-year Health Plan.

#### **National Advisory Council on Poverty**

To ensure continued accountability to Canadians on poverty reduction, the Government of Canada created a National Advisory Council on Poverty (Advisory Council) in 2019. The mandate of the Advisory Council is to provide independent advice to the Minister of Families, Children and Social Development on poverty reduction; to annually report on the progress achieved toward reducing the level of poverty by 20% by 2020 and by 50% by 2030; to continue a dialogue with Canadians on poverty; and to undertake any activity specified by the Minister.

ESIC is committed to continued collaboration with stakeholders through the Advisory Council on Poverty and work in alignment with the Government of Canada to enhance the economic and social inclusion of New Brunswick residents.

#### **New Brunswick Drug Plan**

Developed under the first plan of Overcoming Poverty Together, the New Brunswick Drug Plan provides prescription drug coverage for New Brunswickers without drug insurance. The plan covers more than 5,000 prescription drugs, including many high-cost drugs. The premiums and maximum copayments are based on the annual family income, as indicated on the Canada Revenue Agency tax return for the year immediately preceding the current year. All adult plan members pay monthly premiums to be part of the plan. Children 18 and younger will not pay premiums but a parent must be enrolled in the plan.

#### The New Brunswick Drug Plan is available to all New Brunswick residents who:

- Have an active Medicare card;
- Do not have existing drug coverage (through a private plan or a government program); or
- Have existing drug coverage but it does not cover a specific drug that is included in the drug plan formulary or the resident has reached his or her yearly or lifetime maximum for drug coverage.

#### **NB Drug Plan Enrolment**

Fiscal Year	<b>2019-20</b> <sup>1</sup>	<b>2020-21</b> <sup>1</sup>
Total members enrolled	13,733	15,964
Total number (%) of members paying the three lowest premiums (\$200, \$400 and \$800/year premium)	9,460 (69%)	10,346 (65%)
Number (%) of members paying \$200/year	4,539 (33%)	5,019 (31%)
Number (%) of members paying \$400/year	1,692 (12%)	1,875 (12%)
Number (%) of members paying \$800/year Source: Department of Health New Brunswick Drug Plan database and NB Drug Plan Dashboard.	3,229 (24%)	3,452 (22%)

<sup>1</sup>Enrollment numbers as of August 20, 2021.

#### **Promotion and Awareness**

During 2020-2021, ESIC's promotion focused primarily on publicizing it's affordable and accessible transportation services throughout the province. Promotional videos have been professionally developed and shared widely on social media platforms. ESIC also extensively promoted the NB's virtual "Get Your Benefits" clinics through provincial social media posts, radio, print and sharing of information through various communities' supportive programs.

#### **Review of Government Programs, Services and Tax Policies**

The review of government programs, services and tax policies aims to simplify and ensure effectiveness of these programs and services to better support New Brunswick residents. The Financial and Literacy Board has started initial planning for this review. However, a complete review of GNB programs, services and tax policies targeted to low income individuals and families can only be fully undertaken after the pandemic ends.

#### **Social Assistance Reform**

As part of OPT3, ESIC has pledged to conduct a social assistance reform to remove barriers to employment and provide adequate income support for citizens who do not have the capacity to work. Planning has commenced to assess the needs of employable clients with barriers and clients with multi-barriers needing income support.

#### **Social Enterprise**

Engagement and planning activities with key Social Enterprise stakeholders in New Brunswick has commenced, and a sector support and development project has been launched with the Pond Deshpande Centre (PDC). During this fiscal year, ESIC contracted the PDC at the University of New Brunswick to design, deploy and analyze a survey of social enterprises targeting ESIC supported non-profits to measure their social enterprise readiness, and to develop, facilitate, and launch the NB Social Enterprise Advisory Council composed of key provincial SE advocates and decision makers. This survey is set to be launched in June 2021.

Based on the survey results and related information, with the identified social enterprises PDC will begin assessing organizational readiness for development and growth, initiate basic business skills development, support idea development and experimentation planning, as well as help the new social enterprises access investment capital, and launch.

With the NB Social Enterprise Advisory Committee as a cornerstone, the PDC will connect the CIN's and non-profit organizations with social entrepreneurs and other key stakeholders to better support growth and development, initiate continuous learning and engagement within the SE sector via a dialogue and communication plan, learning workshops, and conferences.

#### **Transportation**

One of OPT3's Priority Actions is to Develop and implement regional transportation plans to increase accessibility, affordability and availability of transportation services. Inclusion transportation has been included as a priority action since OPT1 and has continued to grow through OPT2. Since then, community transportation programs have come a long way. With OPT3 coming into play, CINs worked persistently to increase the offering of transportation services as it became the main focus during the pandemic.

At the outbreak of COVID-19 in mid-March, ESIC had promptly developed specific protocols – including help with the procurement of personal protection equipment for drivers and passengers to aid with the safe operation of transportation services in the province. An Ad Hoc Committee was created to work in collaboration with



provincial police forces, the RCMP, the New Brunswick Emergency Measures Organization and the Department of Public Safety. A <u>directory of independent community transportation services</u> has also been developed.

ESIC provides the administrative and financial support necessary for the establishment and operation of transportation services by promoting links between the various services to improve the operating model. ESIC also offered support for implementing, monitoring, maintaining the Community/Regional transportation program while collaboratively expanding a community program to a regional focus, following all COVID-19 protocols, participation in the provincial transportation group(s) and actively seeking grant opportunities from parties other than ESIC. ESIC additionally acted as a link between community services and the main stakeholders and decision makers at the provincial level. An adaptation of transportation services was also made to include the transportation of essential goods as the province moved into a state of confinement. A mandate was given to keep this service in place, even in red phases of total confinement.

## Below, a detailed account of the program adaptation process that was put in place to keep the transportation services running during the COVID-19 pandemic.

- Scan of existing transportation services to determine their operational status;
- Collaboration with Social Development to create and validate protocols with Public Health and shared to transportation services;
- Creation of a subcommittee from the best transportation services to act as advisors on operations;
- Reference letter for the drivers to show to the enforcement authorities that they could carry people or merchandise on their behalf and procedures on how to carry people and merchandise;
- Cooperation with the Department of Public Safety, Department of Health, NB Emergency Measures Organization, Department of Social Development and RCMP Headquarters to officialize the required reference letter and an official card to allow them to carry out their duties without being stopped by authorities;
- Liaison with Insurance Bureaus to obtain official confirmation that volunteer drivers were insured;
- Coordination of Personal Protection Equipment supplies to the transportation services;
- Support in establishing transportation services in regions without existing structures, and connection with operational transportation services to obtain best practices information;
- Support for the regions with existing transportation services to assist in adapting to new public health requirements;
- Addressed transportation issues at the provincial level with decision makers;
- Funding to ensure the continuity of services or the implementation of new services, and shared information on available new sources of funding;
- Support regions developing a whole new transportation program during the pandemic to meet their community's needs;
- Appropriate training related to the delivery of services to the CINs and their partners;
- Coordination of weekly transportation working group meetings and provincial transportation meetings to ensure an efficient and safe transition toward new COVID-19 measures;

- Collaborate with the resilience teams on transportation;
- Collaborate with Vitalité Health Network for patient transportation;
- Creation of a working group in the Acadian Peninsula for the development of a transportation strategy;
- Creation of a web page dedicated to transportation services;
- Creation of promotional videos to spread awareness of transportation services throughout the province;
- Elaboration of a volunteer recruitment strategy.

#### **Transport Services Success Story**

Two years ago, a client registered for the Kent Regional Transport Service to be transported three times a week to the hospital for his dialysis treatments. Rain or shine, the drivers were there coordinating their efforts, even to leave the client's home earlier if needed. If road conditions didn't allow for safe travel, the coordinator would call the dialysis department to change the time or date of the treatment in enough time for them to do so without putting too much stress on the health system. Today, this client no longer needs regular treatment. This client called the coordinator to thank the transportation service providers and volunteer drivers. According to him, he has now recovered from his condition thanks to the personalized and reliable services of this community transport program.

# 9 Priority Action Progress

## **Overcoming Poverty Together 3**

#### Action

#### **Status of Action**

**Planning Commenced** 

#### **Pillar 1: Income Security**

- 1. Conduct a social assistance reform to remove barriers to employment for employable clients and provide adequate income support for multi-barriered clients who do not have the capacity to work.
- Consult on changes to the Employment Standards Act to better support low-income workers by addressing the overtime rate, improving sick leave provisions, repealing the exemption of domestic workers and benchmarking the minimum wage to the Atlantic average by 2021, which would continue to be indexed annually.
- Make investments through a new social finance fund to increase the Underway capacity and sustainability of social enterprises within non-profit organizations in New Brunswick.

#### **Pillar 2: Coordination of Program and Services**

4.	Conduct a review of government programs, services and tax policies	Planning Commenced
	targeted to low-income individuals and families to eliminate areas of	
	duplication, simplify complex application requirements, and ensure	
	program effectiveness to better support New Brunswick residents.	

 Implement a One-Stop-Shop to help New Brunswickers access Completed information and navigate government and community programs and services they need more easily.

#### **Pillar 3: Inclusion and Healthy Communities**

- Improve access to mental and addictions services and reduce wait time. Underway
  Develop and implement regional transportation plans to increase Underway accessibility, affordability and availability to transportation services.
- 8. Work with partners to provide inclusive opportunities for sport, recreation **Underway** and leisure activities for low-income New Brunswickers.
- 9. Support Children and youth by ensuring there are school food programs **Underway** in all New Brunswick Schools.

# Summary of staffing activity

Pursuant to section 20 (1 and 2) of the Economic and Social Inclusion Act, the corporation may appoint employees on the basis of merit.

As of March 31, 2021, the corporation had seven full-time employees.

# **Official Languages**

The corporation recognizes its Official Languages obligations and is committed to actively offering and providing quality services to the public in the Official Language of their choice in all modes of service delivery. The CINs and their partners are also subject to the Official Languages Act.

The corporation strives to offer its services in both Official Languages, not only to comply with the Act, but particularly to promote the firmly entrenched value it places on inclusion, which is a crucial pillar of society and OPT.

The corporation's Official Languages strategy reinforces the position of the corporation vis-à-vis Official Languages. It is also designed to provide the CINs with the appropriate tools required to serve New Brunswickers in the Official Language of their choice.

During the year ending March 31, 2021, the corporation continued to promote, monitor and support at the internal level, with the CINs and external partners, the use of Official Languages in accordance with its strategy.

# Highlights of Overcoming Poverty Together

#### 

October	Announcement of the public engagement initiative to adopt a poverty reduction plan for New Brunswick
2009	
January to April	Public dialogues
June to September	Round table discussions
November	Final forum to adopt Overcoming Poverty Together: The New Brunswick Economic and Social Inclusion Plan (OPT1)
December	Extension of health card for up to three years for persons exiting social assistance
2010	
January	Elimination of the interim social assistance rate program
January	Application of household income policy to social assistance recipients in spousal relationships
April	Adoption of the Economic and Social Inclusion Act
April	Provision of stable funding for homeless shelters within five years. Funds also provided in 2011 and 2012
April	Amendments to the Residential Tenancies Act to protect boarders
April	Minimum wage increase to \$8.50 per hour
Мау	Appointment of the corporation's president and four co-chairs
June	Appointment of the corporation's board members
June	First board of directors meeting
September	Minimum wage increase to \$9 per hour
October	Investment in early learning and childcare spaces
August to January 2011	Hiring of corporation staff
2011	
January	First meetings of three advisory committees
February to October	Creation of 12 Community Inclusion Networks (CINs)
April	Minimum wage increase to \$9.50 per hour

August	Linkage of benefits such as health, childcare and home heating to household income to the extent possible
November	Commencement of corporation funding for CIN projects in Community Transportation and Community Learning
2012	
April	Minimum wage increase to \$10 per hour
June	Hosting of Community Transportation Conference by the corporation
June	Presentation of Advisory Committee for Health Benefits – Dental and Vision Report to government
June	Presentation of Advisory Committee for Social Enterprise and Community Investment Funds (SECIF) report to government
September	Launch of Healthy Smiles Clear Vision program for children in low-income families
October	Presentation of Social Assistance Reform Advisory Committee Report to government
2013	
Мау	Development of GNB Interdepartmental Transportation Working Group
October	Restructure and increase of social assistance rates
October	Overhaul of the household income policy
October	Provision of more opportunities for people transitioning to work to keep earned income
October	Reform of wage exemptions to include a working income supplement
September to October	Public dialogues – OPT2
September to October	Regional and provincial stakeholder meetings
October to April 2014	Development of the Economic and Social Inclusion Plan: Overcoming Poverty Together 2014-2019 (OPT2)
October	First meeting of the Interdepartmental Working Group on Persons Living in Poverty
December	Announcement of New Brunswick Drug Plan
2014	
February	Announcement of Community Economic Development Initiative Funds and Small Business Tax Credit based on the SECIF report
Мау	Presentation of Economic and Social Inclusion Corporation Overcoming Poverty Together 2014-2019 (OPT2)
Мау	Launch of the New Brunswick Drug Plan

OctoberNew wage exemption policy for persons with disabilities as part of social assistance reformNovemberConclusion of OPT1DecemberCommercement of OPT2DecemberMinimum wage increase to \$10.30 per hour2015MarchMarchYouth Employment Fund launched to help create jobs for unemployed youthAprilFirst meeting of the Rural and Urban Transportation Advisory CommitteeMayOPT receives a national award on poverty reduction from Tamarack Institute (Category: provinces and cities working together in partnership)JunePublic presentation of The Impact of N8's 2009-2014 Economic and Social Inclusion PlanNovember-DecemberCorporation launches two-week awareness campaign Small Acts, Big Impact on volunteering2016JanuaryOpportunity Summit on Economic InclusionAprilMinimum wage increase to \$10.65 per hourAprilGovernment of N8 announces free tuition for post-secondary students from low-income and middle-class familiesSeptemberCreation of 10-year education plansSeptemberProvince invests \$1 million to help unemployed adults learn a second official languageNovemberNestment \$55 million with the federal government in affordable housing to give the most vulnerable a place to liveSeptemberNestment \$55 million to help unemployed adults learn a second official languageNovemberNestment \$55 million to help unemployed adults learn a second official languageNovemberNestment \$150 million to neducing povertyEpanaryEpansion of the Integrated Service Delivery modelFebruaryIs epansion of th	August	Trade education in schools to better prepare youth, and investment in renovations of trades classrooms
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rates in the province	February	Family Plan Summit on reducing poverty
May Economic Opportunities Summit on economic inclusion	February	
	Мау	Economic Opportunities Summit on economic inclusion

Мау	NB Family Plan report on reducing poverty
August	Expansion of tuition assistance to post-secondary students
November	Government announces expansion of Healthy Smiles, Clear Vision program for all four-year-olds who are not covered by a public or private health insurance program
November	Small Act, Big Impact Campaign
December	Release of report on inclusive transportation
2018	
January	Government announces free daycare for low-income families
February	Creation of Implementation Committee on Rural and Urban Transportation
March	Progress report released
April	Small business income tax rate reduction
Мау	Partnership between government and Living SJ for pilot to end generational poverty in Saint John
June	ESIC holds provincial Leaders Tours in preparation for the renewal process of OPT
July	Government launches an online resource portal for families seeking information on early learning and childcare services and programs
November	Government provides funding to help establish temporary shelters in Moncton, Fredericton and Saint John during winter months
2019	
January	Release of report on Living Wage and Pay Equity
January	Release of report From Call to Service on One-Stop-Shop
February	Launch of Public Engagement Process for the renewal of OPT
March	Government announces that number of designated New Brunswick Early Learning Centres has surpassed goal
March to May	Public Engagement Process for OPT3: Online Survey, Community and Sectorial Dialogues, Focus Groups, Best Brains Exchange, Briefs
April	Minimum wage increases to \$11.50 per hour
April	Government announces renewed Tuition Bursary program and reintroduction of tuition tax credit
August	New Brunswicker named chair of National Advisory Council on Poverty – Scott MacAfee from ESIC
October	Government announces new initiative to help students explore learning opportunities

2020 February	Statistics Canada proposes changes to the Market Basket Measure
March	Launch of Overcoming Poverty Together 3 (2020-2025)
August	Premier's Council on Disabilities announces involvement of ESIC in the 2020 Disability Action Plan
October	Implementation of One Stop Shop (211)
November	Government supports Social Enterprise development in NB
2021	
January	Report on Living Wages in NB

February Release of the final report on Economic and Social Inclusion Corporation: Overcoming Poverty Together 2014-2019 (OPT2)

**Financial Statements** 

Financial Statements March 31, 2021



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March 31, 2021

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## **Independent Auditor's Report**

#### To: The Board of Directors of New Brunswick Economic and Social Inclusion Corporation

#### Report on the Audit of the Financial Statements

#### Opinion

We have audited the financial statements of New Brunswick Economic and Social Inclusion Corporation, which comprise the statement of financial position as at March 31, 2021, and the statements of operations and changes in accumulated surplus and cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the organization as at March 31, 2021, and its results of operations and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

#### Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the organization in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian public sector accounting standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the organization's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the organization or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the organization's financial reporting process.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

• Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

## Independent Auditor's Report, continued

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organization's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the organization's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the organization to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Fredericton, New Brunswick June 23, 2021

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Chartered Professional Accountants



Statement of Financial Position As at March 31, 2021

		2021	2020
ASSET			
Due from related party, Province of New Brunswick (note 3)	\$	3,412,877	2,877,914
LIABILITY			
Accounts payable and accrued liabilities (note 4)	\$	38,654 5	38,273
FUND BALANCES			
Surplus	1	3,374,223	2,839,641
	\$	3,412,877	5 2,877,914

Approved

de.

Director

Ahelley Clayton

Director



Statement of Operations and Changes in Accumulated Surplus Year ended March 31, 2021

		2021	2020
Revenues			
Province of New Brunswick	<u>\$</u>	2,826,746 \$	2,823,015
Program spending			
Community Inclusion Networks		628,691	780,444
Community Transportation Grants		552,720	459,000
Community Action (Learning) Grants		-	374,412
Community Impact Grants		70,500	389,702
Special Projects		300,144	389,204
Financial Literacy		131,389	134,966
Canada Learning Bond			5,788
Board expenses		8,283	32,378
Overcoming Poverty Together 3	t.	565	63,771
	<u>.                                    </u>	1,692,292	2,629,665
Operating expenses			
Salaries and related benefits		507,092	464,634
Services		67,475	36,999
Travel		11,680	15,333
Telephone		8,421	10,032
Computer expenses		3,081	1,346
Supplies		2,123	1,650
Advisory committees	-		58
		599,872	530,052
Excess (deficiency) of revenues over operating expenses		534,582	(336,702
Surplus, opening		2,839,641	3,176,343
Surplus, closing	\$	3,374,223 \$	2,839,641



Statement of Cash Flows Year ended March 31, 2021

		2021	2020
Operating activities Cash received - Province of New Brunswick	\$	2,291,783 \$	3,137,305
Cash paid to suppliers and employees	-	(2,291,783)	(3,137,305)
Change in cash position			-
Cash, opening			<u> </u>
Cash, closing	\$	- \$	-

The corporation's source of cash is the Province of New Brunswick. The corporation does not maintain a separate bank account and all operating activities are processed through the Province of New Brunswick.



Notes to Financial Statements March 31, 2021

#### 1. Nature of operations

New Brunswick Economic and Social Inclusion Corporation is a Province of New Brunswick Crown Corporation created by special act on April 16, 2010. The corporation is exempt from income taxes under ITA 149(1)(d).

This corporation was created as part of the Provincial Plan for the continued partnership of the citizens of New Brunswick in the development, adoption, implementation and evaluation of the Economic and Social Inclusion Plan. The Plan's vision is that all citizens shall have the necessary resources to meet their basic needs and to live with dignity, security and good health.

The primary objectives and purposes of the corporation are as follows:

(a) to lead the implementation and evaluation of the Provincial Plan and the development and adoption of other Economic and Social Inclusion Plans;

(b) to coordinate and support community inclusion networks in the development of their local plans and in the implementation of the objectives of the Provincial Plan set out in their local plans;

(c) to manage the Economic and Social Inclusion Fund established under the Economic and Social Inclusion Act;

(d) to carry out the other activities or duties authorized or required by the Economic and Social Inclusion Act and regulations, as directed by the Lieutenant-Governor in Council.

#### 2. Significant accounting policies

These financial statements are prepared in accordance with Canadian public sector accounting standards. The significant accounting policies are detailed as follows:

(a) Revenue recognition

The corporation follows the deferral method of accounting for grants received for operations and specific projects. Grants to be used for restricted purposes are recognized as revenue in the period in which the related expenditures are incurred. When a portion of a grant relates to a future period, it is deferred and recognized in the subsequent period.

Unrestricted grants are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured. Grants approved but not received at the end of an accounting period are accrued.

The corporation currently receives all of its funding from the Province of New Brunswick.



Notes to Financial Statements March 31, 2021

#### 2. Significant accounting policies, continued

(b) Capital assets

The corporation records capital expenditures under \$10,000 as current period expenses as incurred.

(c) Contributed materials and services

The Province of New Brunswick provides various materials and services to the company without charge including fixed assets, information technology, human resource, occupancy, accounting and other administrative support. Because of the difficulty of determining their fair value, contributed materials and services are not recognized in the financial statements.

(d) Pension plans and other retirement benefit plans

Full-time employees of the corporation are members of the New Brunswick Public Service Shared Risk Plan. The plan is a multi-employer plan under which contributions are made by both the corporation and its employees. The employer's contributions to the plan are accounted for as a defined contribution plan, as the corporation's obligation is limited to the amount of these contributions.

(e) Financial instruments

The organization initially measures its financial assets and liabilities at fair value, except for certain non-arm's length transactions. The company subsequently measures its financial assets and financial liabilities at amortized cost, except for securities quoted in an active market, which are subsequently measured at fair value.

Financial assets measured at amortized cost include accounts receivable. Financial liabilities measured at amortized cost include accounts payable and accrued liabilities.

(f) Measurement uncertainty

The preparation of financial statements in conformity with Canadian public sector accounting standards requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reported period. Actual results could differ from those estimates.



Notes to Financial Statements March 31, 2021

#### 3. Related party transactions

The Province of New Brunswick pays all costs on behalf of the corporation throughout the fiscal year.

The amount due from the Province of New Brunswick represents the amount due to the corporation for the excess of approved funding over expenditures incurred.

During the year, the Province of New Brunswick authorized funding totalling \$2,826,746 (2020 - \$2,823,015).

		2021		2020
Province of New Brunswick	\$	3,412,877	\$	2,877,914
Accounts payable and accrued liabilities				
	<u></u>	2021	s	2020
Vacation accrual Audit accrual	\$	31,154 7,500	\$	30,773 7,500
	\$	38,654	\$	38,273

#### 5. Other

4.

The outbreak of a novel strain of coronavirus resulted in the global declaration of a pandemic by the World Health Organization on March 11, 2020. Government measures in place to combat the health threat of the virus have caused material disruption to businesses globally resulting in an economic slowdown. The duration and impact of the outbreak are unknown at this time, as are the efficacy of government and central bank interventions. It is not possible to reliably estimate the length and severity of the measures nor their impact on the future financial results and condition of the corporation. Any impact to March 31, 2021 has been included in these financial statements.

