



# 2016-2017 ANNUAL REPORT









## EXECUTIVE MANAGEMENT

**BRIAN HARRIMAN,**  
PRESIDENT AND CHIEF EXECUTIVE OFFICER;

**RICHARD SMITH,**  
SENIOR VICE-PRESIDENT AND CHIEF FINANCIAL OFFICER;

**BRADFORD CAMERON,**  
VICE-PRESIDENT, OPERATIONS;

**STEPHEN RICHARD,**  
VICE-PRESIDENT, CATEGORY MANAGEMENT,  
MARKETING AND COMMUNICATIONS;

**REID ESTEY,**  
DIRECTOR, PEOPLE AND CULTURE.

## BOARD OF DIRECTORS

*BACK ROW, FROM LEFT:*

**JOHN CORREIA,**  
DIRECTOR

**MIKE JENKINS,**  
DIRECTOR

**RÉMI ROUSSEL,**  
DIRECTOR

**ARTHUR DOYLE,**  
VICE CHAIR

**PATRICK DUREPOS,**  
DIRECTOR

**RICHARD SMITH,**  
SECRETARY OF THE BOARD, SENIOR VICE-PRESIDENT  
AND CHIEF FINANCIAL OFFICER

*FRONT ROW, FROM LEFT:*

**BRIAN HARRIMAN,**  
PRESIDENT AND CHIEF EXECUTIVE OFFICER

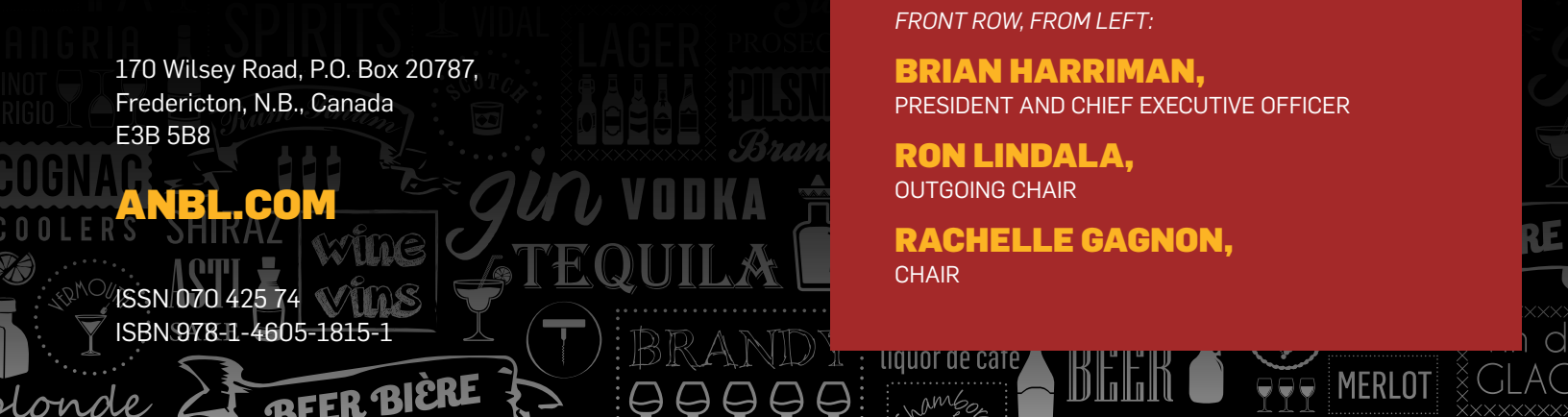
**RON LINDALA,**  
OUTGOING CHAIR

**RACHELLE GAGNON,**  
CHAIR

170 Wilsey Road, P.O. Box 20787,  
Fredericton, N.B., Canada  
E3B 5B8

**ANBL.COM**

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	TOTAL LITRES	SALES PER LITRE
SPIRITS	2017 2 970 428	2017 \$32.72
	2016 2 912 445	2016 \$32.89
WINE	2017 6 713 131	2017 \$13.64
	2016 6 505 591	2016 \$13.46
OTHER BEVERAGES	2017 3 604 341	2017 \$7.39
	2016 3 504 701	2016 \$7.36
BEER	2017 46 803 724	2017 \$4.27
	2016 44 655 854	2016 \$4.51

# CHAIR'S LETTER

*Honourable Cathy Rogers,  
Minister of Finance,  
Province of New Brunswick,  
Fredericton, N.B.*

Dear Minister Rogers,

On behalf of the Board of Directors of the New Brunswick Liquor Corporation, we are honoured to provide support, leadership and good governance for the Corporation.

This is truly an organization in transformation, shifting from a product-centric to customer-focused approach. The Corporation's excellent results this year demonstrate the success of new innovations and a customer-focused culture. From the new store format, to the expansion of the grocery store wine program, to continued support for New Brunswick's craft breweries, ANBL is dedicated to offering a unique and satisfying customer experience. Social responsibility and community service also remain top priorities through donations to improve our society.

Our CEO's exceptional leadership and strong management team are key to ANBL's success. The Corporation's achievements are also possible thanks to the dedication and passion of our business partners, suppliers and employees.

In compliance with Section 20 of the New Brunswick Liquor Corporation Act, I am pleased to submit the annual report of the *New Brunswick Liquor Corporation* for the fiscal year ended March 26, 2017.

Respectfully submitted,



**RACHELLE GAGNON**

CHAIR  
BOARD OF DIRECTORS



# OUR OPERATION



## MISSION

To responsibly manage a successful business for the people of New Brunswick

## VISION

We are an engaged team delivering the B.E.S.T. retail customer experience

## STRATEGY

**1**

Accelerate growth

Average net income growth of 1.5%

**2**

Eliminate waste and add value

Conduct a LEAN review of 80% of processes over 4 years.

**3**

Establish a high performance culture

Implement trusted and trained teams at all levels.

**4**

Focus on optimizing our relevance to our customer

Become the preferred retailer in the Province of New Brunswick.

**5**

Be recognized as a good Corporate Citizen

Positive impact in society

## GOALS

# OUR 2017 VISION

We are an engaged team delivering the B.E.S.T. (Better. Every. Single. Time.) retail customer experience.

## OUR MISSION

To responsibly manage a successful business for the people of New Brunswick.

## OUR STRATEGY 2016–2020

Our four-year strategic plan focuses on growth, eliminating waste and adding value, high-performance culture, customer relevance, and corporate citizenship. The 2016-17 year represents the first of our four year strategic plan.

## OUR FOUR-YEAR STRATEGIC GOALS

We are responsible for the purchase, importation, distribution and retailing of all beverage alcohol in New Brunswick. It's a responsibility we take very seriously and strive to improve upon every year. As a provincial Crown Corporation, we serve the public and licensee community through our network of retail stores, grocery stores and private agency outlets.

## OUR FOUR-YEAR VISION GOALS



1

Achieve an average net income growth of 1.5%.



2

Conduct a LEAN review of 80% of processes over 4 years.



3

Implement trusted and trained teams at all levels.



4

Become the preferred retailer in the Province of New Brunswick.



5

Provide a positive impact in society.



# PRESIDENT'S MESSAGE 2016-2017

Our efforts to become a world-class retailer continued in 2016-2017 with a heightened focus on being an ultra-relevant retailer who surpasses customers' expectations. This inspiring journey has also proven to be educational, with new trends and work methods added to our day-to-day business operations. Customer focus combined with new learnings let ANBL provide a significant economic benefit to the province of New Brunswick.

We are delighted by customers' reactions to our new store concept, which now operates in seven locations across the province. Throughout the year we strived to provide an improved product assortment and added convenience for customers through the expansion of the grocery channel. We are also preparing to launch e-commerce at ANBL. None of these achievements would be possible without significant efforts from our team members. I continue to be proud of the great business results, yet am prouder of our dedicated team in communities across the province.

As with any successful retailer, we refuse to rest on our laurels and are eager to further modernize our business. Increased training and team development, combined with our customer-focused approach, will allow ANBL to become a world-class retailer the people of New Brunswick can be proud to call their own.

Cheers,



Brian Harriman  
President and CEO, Alcool NB Liquor

# 2016 - 2017 YEAR IN REVIEW

## STRATEGIC GOAL 1

## ACCELERATE GROWTH

In fiscal year 2016-17, we generated \$168.4 million in net income compared to a budget of \$172.9 million. Overall sales for the year were \$415.1 million – a 1.1% increase from last year. Volume for the year was 55.3 million litres.

Transaction count declined in 2016-17, however the average basket size slightly increased.

SALES	2016-2017 (\$ 000s)	2015-2016 (\$ 000s)	CHANGE (%)
Spirits	97 188	95 801	1.4
Wine	91 567	87 539	4.6
Other	26 635	25 783	3.3
Beer	199 730	201 267	-0.8
<b>Total</b>	<b>415 120</b>	<b>410 390</b>	<b>1.1</b>

### SALES BY SOURCE:

SALES	2016-2017 (\$ 000s)	% OF SALES	2015-2016 (\$ 000s)
Public	274 118	66.0	271 003
Licensee	44 381	10.7	44 093
Agent	92 260	22.2	92 696
Grocery	3 148	0.8	1 438
Other	1 213	0.3	1 160
<b>Totals</b>	<b>415 120</b>	<b>100.0</b>	<b>410 390</b>

## SPIRITS

Spirits sales increased by 1.4%, to \$97.2 million in 2016-17 from \$95.8 million in 2015-16, a positive increase in a category which consistently remains stable. Volume increased by 2%.

Spirits sales from ANBL's November on-site store at the New Brunswick Spirits Festival in Fredericton, totalled \$201,000.

## BEER

Beer sales decreased 0.8%, totalling \$199.7 million in 2016-17 compared to \$201.3 million last. Volume increased by 4.8%.

## WINE

Wine sales increased by 4.6%, to \$91.6 million in 2016-17 from \$87.5 million in 2015-16. Wine volume increased by 3.2%.

Sales at the World Wine and Food Expo on-site store, held in Moncton in early November, totalled \$366,000.

## OTHER BEVERAGES

Sales of other beverages continued to rapidly grow in 2016-17. We saw an increase of 3.3%, totalling \$26.6 million compared to \$25.8 million in 2015-16. Volume increased by 2.8%.

# REMITTANCES TO GOVERNMENTS

### TO THE PROVINCE OF NEW BRUNSWICK

	2016-2017	2015-2016
Distributions from net income and comprehensive income	\$ 157 575 743	\$ 160 809 119
Environmental Trust Fund	2 807 894	2 532 148
Property Taxes	297 333	288 125
	<b>\$ 160 680 970</b>	<b>\$ 163 629 392</b>

### TO THE GOVERNMENT OF CANADA

Harmonized Sales Tax	\$ 32 691 562	\$ 30 715 836
Excise tax and customs duties	17 376 061	16 492 849
	<b>\$ 50 067 623</b>	<b>\$ 47 208 685</b>
<b>Total</b>	<b>\$ 210 748 593</b>	<b>\$ 210 838 077</b>



STRATEGIC  
**GOAL**

**2**

# ELIMINATE WASTE AND ADD VALUE

## SUPPLY CHAIN AND WAREHOUSE

In November 2016, the Supply Chain department transitioned into the Property Management and Retail Operations division, combining all functional areas of retail.

The department continued to strengthen regional co-operation by working with the Atlantic liquor boards to negotiate a Halifax, N.S. Regional Distribution Centre (RDC). The RDC would warehouse European beer products represented by Mark Anthony Group. In March 2017, Philippe Dandurand Wine opened their Regional Distribution Centre in Halifax. They plan to transition all import brands to the Local Distribution Centre by September 2017. Additionally, Carlsberg Brewery announced their intention to establish a Regional Distribution Centre in Halifax to warehouse their international products. The RDCs will service all four Atlantic liquor boards, resulting in less product lead time, improved inventory turnover and reduced on hand warehouse inventory.

In 2016-17, Supply Chain's focus was better understanding the Great Plains Dynamics system to improve process flow, documentation and procedure adherence following its May

2016 rollout. The team also focused on eliminating waste and adding value by conducting three LEAN process review projects: inventory, special orders and transportation. This work resulted in:

Goal of reducing inventory from a high of 325,000 cases to a more manageable 265-270,000 cases.

An increased focus on service excellence through our developing licensee channel and support from the Opimian Society and approved festivals.

A decrease in warehouse cost-per-case shipped (CALJ standard measure) to \$1.59 per case. The 2015-16 result was \$1.60 per case compared with the 2014-15 cost-per-case of \$1.67.

After going to tender for outbound freight last year, O.C. Maillet Transport and Armour Transport are now the shipment carriers for our retail network. The net result was a savings of approximately \$110,000. The corporate objective for outbound trucking cost-versus-budget was set at \$0.51 per case. The result was \$0.50 per case. With our carriers' support, the warehouse team achieved 100% on-time delivery to retail.

ANBL's warehouse manages more than 4,000,000 cases annually with a team of 18 bargaining and two non-bargaining staff. The warehouse improved load planning in the Warehouse Management System for added efficiency. The team also participated in a LEAN process review involving TAKT Time and developed a plan to install additional racking to reduce wasted movement and increase bulk storage. Further, the warehouse bought two additional pieces of equipment for the safe and efficient transport of materials.

The warehouse also partnered with Scotia Recycling to implement a revenue neutral recycling program for all corrugate and shrink wrap. Baled low-density polyethylene (LDPE) plastic wrap will be salvaged into class four recycled goods and divert waste from landfills.

## STORE BUILDS

### Efficiencies and Changes for Improved Service Delivery

We incorporated integrated design methodologies to construct or renovate retail outlets. One example is the recent renovation to our Vaughan Harvey location in Moncton where the design increased natural light to provide a pleasant environment for customers and team members.

## COLD ROOM

### Outdoor Air Pilot

ANBL began testing an improved cool air delivery system (free air cooling) for the cold room in our Moncton North location. The pilot project uses outside air to cool the chilled products section of the store. This differs from mechanical cooling used in our other stores.

## RETAIL OPERATION CENTRE POWER UPGRADES

ANBL continues to modernize and improve energy efficiency at the Retail Operations Centre (ROC). In 2016-17, ANBL completed normal and emergency power upgrades at the ROC to prepare for unplanned power outages. The project replaced the original electrical service entrance and installed an automatic emergency backup power generator to operate the ROC during outages or interruptions. The ROC is now business-ready every single day.





**STRATEGIC GOAL 3**

# ESTABLISH A HIGH-PERFORMANCE CULTURE

## EMPLOYEE ENGAGEMENT

98% of employees completed ANBL's spring 2017 Employee Engagement Survey. Similar to last year, we focused on the delivery of team and individual action plans to increase employee engagement. Action plans include:

- Providing engagement reports and instruction booklets to all managers.
- Creating team goals to drive engagement.
- Prioritizing engagement goals and focusing on those commitments.
- Continuing to change conversations by regularly following up on goals.
- Celebrating success!

## ACCELERATED LEADERSHIP DEVELOPMENT PROGRAM (ALDP)

The Accelerated Leadership Development Program (ALDP) impacts developing leadership from within ANBL.

Over 70 employees have completed the ALDP since its 2007 inception. Participants promoted to leadership roles experience a shorter learning curve and exceptional performance results. This year, nine participants from the ALDP's phase five concluded their individual development plans. This group delivered on major projects such as district and store manager acting assignments, new Location openings and developing and implementing the Salisbury depot strategy. Ten new participants began their personal leadership development journey with phase six this year.

## SAFETY LEADERSHIP

ANBL partnered with Worksafe N.B. to engage our people in a new safety leadership program. This is in addition to our daily efforts to reduce workplace injuries and promote a healthy and safe workplace. The initiative involved a safety culture assessment and a 2017-18 action plan targeting deeper safety awareness and continuous improvement efforts for safety practices.

## COACHING

Our "Coaching on the Floor" certification program was a huge success. In 2016-17, 74% of managers, assistant managers and product advisors became certified coaches. The program equips the leadership team in corporate stores with tools to coach teammates on elevating overall



customer experience through exceptional service. A training video was created for employees to access the program online and fine-tune their skills independently.

## INTENSIVE SELLING

In 2015-16, the "Intensive Selling" program was introduced as a pilot program in corporate stores. The program focuses on selling skills, merchandizing standards, business acumen and product knowledge. The program's success means it will be an ongoing course for retail employees. Six employees graduated from phase two of the "Intense Selling" program in the 2016-17 fiscal year. The program will be offered again in fiscal 2017-18.

## STORE IMPROVEMENTS TO INCREASE PERFORMANCE

By the end of the fiscal year, Redi-rack systems were installed in 26 corporate stores' cold rooms. The remaining stores will be completed next fiscal year. The Redi-rack system improves product visibility and as a result, the customer shopping experience. The other benefits include: less inventory required to maintain merchandizing standards, better stock rotation and a less strenuous system of product handling for the sales team.

Merchandizing, selling, and coaching remain key business priorities at retail. These three priorities place sales growth and customer experience at the core. The priorities are measured, monitored and inspected to ensure consistent execution province-wide.



# STORE AWARDS

The awards were presented to Managers and Assistant Managers at the 2017 Spring Conference Gala Dinner on behalf of all store staff.

## SERVICE EXCELLENCE AWARDS

These awards are given to the stores with the top overall scores on their best three out of four mystery shops. Three stores tied for silver so we conducted a fourth mystery shop to try and break the tie.

**91%**  
BRONZE

Mountain Road,  
Moncton and  
Campbellton

**91%**  
SILVER

Riverview

**99%**  
GOLD

Newcastle

Awarded to the stores with the highest percent of challenges vs. transactions and a perfect mystery shopper score.

**9.54%**  
BRONZE

Richibucto

**10.54%**  
SILVER

Elmwood Drive,  
Moncton

**17.12%**  
GOLD

Sackville



# FOCUS ON OPTIMIZING OUR RELEVANCE TO OUR CUSTOMER

## THE JOURNEY CONTINUES: **ANBL'S NEW LOOK AND FEEL.**

In 2016-17, ANBL made huge strides towards becoming an ultra-relevant retailer for customers. With last year's incredibly successful rollout of our first experiential store concept in East Point, Saint John, we brought this retail concept to life in other areas throughout the province. Four new stores were constructed in Elmwood Drive and Moncton North (Moncton), Wellington Row (Saint John) and Corbett Centre (Fredericton), replacing old structures. Several of the locations feature ANBL's new logo and provide an expanded retail experience including:

- Improved growler bars with more taps and digital signage for widened selection and education.
- More interactive wine tasting and cocktail stations to help the customer find the perfect pairing.
- A newly designed cold room to ensure beer, cider, and cooler customers leave happy.
- A stunning overall décor and design package allowing customers to easily find, browse and discover product.

The new store concepts were a hit and nominated for Best In-Store Experience and Design through the Retail Council of Canada in 2016.

In addition to the new constructions, we completed a full-scale renovation in our St. Andrews store in May 2016. This marked the first time we used the new design in an existing building with much less foot traffic. Two other renovation projects also began with completion scheduled for early 2017-18 fiscal: Salisbury and Vaughan Harvey (Moncton). Salisbury is set to feature our full depot store concept, the first of its kind in Atlantic Canada. The Vaughan Harvey store will have the same improved growler, wine tasting, and cocktail stations as other new stores with an enhanced chilled products area.

Along with the constructions and renovations, our teams continued to build, develop and enhance ANBL's brand story. In today's ever-changing business world, it isn't enough to have enticing stores, unparalleled customer service and an ever-growing product selection. Teams from across the organization worked together to write a compelling brand story to help customers connect with us every single day. Through customer research, analysis, and a deep dive into processes and customer interactions, we know our brand will continue to come to life.

We look forward to rolling out our new brand in its entirety during the 2017-18 fiscal year. Our strategic goals formed the foundation of the brand to ensure organizational success, customer satisfaction and team development exceed expectations.





## RELEVANCE IN TODAY'S BUSINESS WORLD

Incredible, shareable experiences in-store with design and décor help develop customer satisfaction. However, our products, programming, and processes must improve simultaneously. Although all of our strategic goals are crucial for success, enhancing customer relevance guided our efforts during the 2016-17 fiscal year.

## IN-STORE EXPERIENCE CONNECTING WITH TEAMS AND CUSTOMERS

Managing our in-store point-of-sale (POS) signage in-house presented new opportunities to connect with customers. We used research to learn about our customers' paths-to-purchase and in-store behaviours. We also accessed new customer data using technology like eye tracking and heat mapping, combined with customer surveys and observing interactions. Our findings informed everything from marketing program placement to point-of-sale signage to shelf merchandizing.

During the 2016-17 fiscal year, we implemented a monthly occasion-driven thematic in-stores instead of seasonal updates. Monthly themes signalled a new occasion for customers to enjoy our products and as a result, shifted purchase behaviour.

Further, we updated monthly execution guides to create consistent merchandizing execution and match the ever-growing needs of our customers and teams who serve them. This enhances customer relevance and gives our retail team more time to create memorable experiences our customers love to share.

We also moved towards larger presence in-store for ANBL programs like "Top Picks", "Wines under \$25", and "Stock up the Cottage". Now, in-store programming aligns with our strategy and research. Further, we streamlined processes to reduce our semi-annual call for supplier programming to once a year. This means our teams can focus on customer research and spend less time booking programs.



## **WINE:** SOMETHING NEW TO EXPERIENCE

Our wine category continued to see strong growth in 2016-17. We made changes to in-store promotions and programming such as: in-store themes to educate and entice customers, better pricing strategies, in-store tastings and more highly trained teams. We continue to educate customers on the benefits of enjoying wine responsibly as part of everyday life with programs focused on food pairings and how to serve wine. Our renowned bundle program accounted for over \$6,000,000 in revenue.

Further, we launched ANBL's EXPÉRIENCE program after the success of various premium promotions. EXPÉRIENCE is inspired by the industry's best specialty wine programs. Each month, EXPÉRIENCE features two in-store themes focusing on world wine trends requested by customers. The program products ranged from \$17.99 to \$49.99 and featured themes like big and bold reds, sparkling and rosés. The program contributed over \$1,000,000 in premium wine revenue in its pilot year. The EXPÉRIENCE program's second phase will roll out during the 2017-18 year.

Wine is also now for sale in select New Brunswick grocery stores. After a successful six-store pilot, the initiative was permanently approved and rolled out to 12 additional stores. The largest beneficiary of this program has been New Brunswick's cottage wine producers, accounting for 30% of all grocery wine sales.

## **SPIRITS:** COCKTAILS ARE HERE TO STAY

Fostering a cocktail culture in New Brunswick was our response to an underdeveloped spirits category. We promoted easy cocktails with pre-bundled promotion prices to debunk the perception of cocktails being time-consuming, messy, and expensive. The "cocktails-at-home" sub-brand in-store and online shared tips, tricks, and recipes for customers to try at home. With the installation of cocktail stations in our new store design, customers could sample cocktails mixed by a Product Advisor, view the recipes presented on the digital screens and find the products bundled on display nearby. Also in the spirits category, each period "hot deals" bundle promotions attempted to drive traffic and impulse purchases.

2016-17 marked the first year of the June "Stock Up the Cottage" program to help cottage owners offer a variety of beverage alcohol to whomever they're entertaining on summer nights. The program offered a selection of eight top-selling 1140 ml spirits to customers with an offer of "buy 1, save \$3 or buy 3, save \$12". The promotion ran for seven days and contributed \$184,329 to spirits sales.

ANBL's "Bar-in-a-box" annual program ran during our holiday period for the third straight year. After two years of momentous growth, the focus was maintaining relevance and accelerating revenue growth. We added new product to the offering and maintained the promotion price point customers expect. The program generated \$1,490,767 in revenue last year, growing 72% compared to last year's incredibly successful program.



## BEER: SOMETHING FOR EVERYONE

Last year made it clearer than ever that beer is the ANBL's largest revenue and traffic driver. Following the "15 is the new 12" program's success last August, we launched the next evolution of our beer program in May – the "Mix and Match" promotion. Customers could select any two 15-packs of domestic mainstream beer for \$49.99, a savings of \$6.00. Price-sensitive beer customers could now find their favourite brand at an affordable price.

We also added a historic beer pricing promotion: selling four 15-packs of domestic mainstream beer for a retail price of \$74.99. This offer was possible through partnerships with select vendors and a reduced margin promotion. After research, analysis and modelling, we launched this promotion in July. The program was originally scheduled to end on Labour Day but was extended until Thanksgiving weekend.

## COOLERS ARE COOL AGAIN

New flavours launch every spring as suppliers search for a competitive advantage. This year, the category focus was usage and occasions, to show coolers have become a year-round drink for many customers. Most cooler sales are during summer but this category grew during non-peak season as more hard sodas, iced teas, and spritzers hit the market.

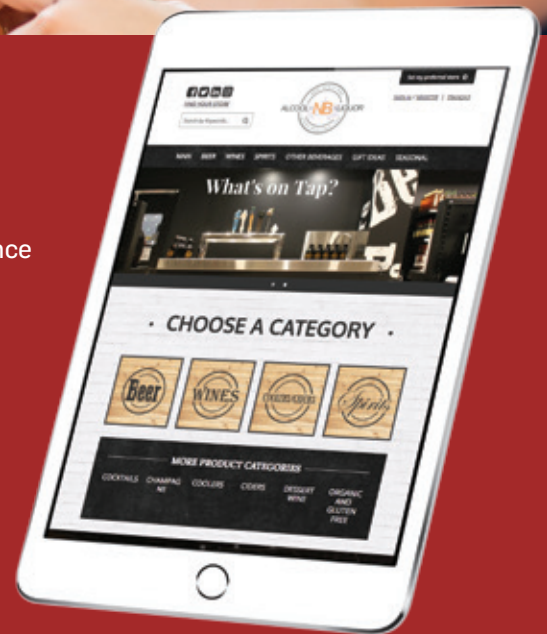
To support customers shopping this ever-changing category with ease and confidence, we worked with industry leaders to revamp the category. This included clearer product classification (sodas, iced teas, etc.) and updated merchandising in-store. ANBL was the first liquor corporation in Canada to do so.

## ONLINE: COMPLETING THE TOTAL RETAIL EXPERIENCE

We've worked hard to build our online community. In 2015-16, our digital presence evolved as our social media reach grew. Facebook continues to be customers' platform of choice. However, we've recently ventured into Instagram for its potential to promote product-usage, showcase responsible consumption and engage with followers.

Also in the digital landscape, we shifted some media spend to digital advertising from traditional print and radio. Through customer research and work with our supplier partners, we created customer profiles. Now we can better engage everyone from the loyal domestic beer consumer to the millennial itching to try the latest bourbon they read about online.

Our web renovation project work this year prepared ANBL for business in a competitive e-commerce landscape. The new ANBL.com is slated to launch in the 2017-18 fiscal year, with in-store pick-up rollout scheduled for 2018.





# COMMITTED TO NEW BRUNSWICK CRAFT BEVERAGE ALCOHOL

## NEW BRUNSWICK CRAFT BEER

Following industry consultation, ANBL announced major changes to its Brewery Agency Store Policy. As a result, craft producers operating in New Brunswick pay less in total markup than ever before.

ANBL is invested and committed to creating conditions for the local craft brewing industry to thrive. ANBL has provided over \$2,000,000 in annual subsidies through a reduced markup structure. We will also maintain open dialogue with the New Brunswick Craft Alcohol Producers Association (NBCAPA) to ensure this relationship prospers.

During a brewer's first 500 hectolitres (HL) of production, we eliminated any product markup sold through the breweries' on-site retail stores. Further, ANBL increased upper limits for established local craft producers. There's now an additional tier for local producers in excess of 10,000HL of production, where previous policies ended our support at 10,000HL of production.

ANBL is also working with the NBCAPA to finalize an economic impact statement for the N.B. craft beer industry. Soon, stakeholders will be able to quantify the industry's provincial economic impact.





## NEW BRUNSWICK COTTAGE WINERIES

ANBL worked with Vins N.B. Wines members to update the Cottage Winery Policy. Changes help members work through their strategic plan to improve N.B. wines' quality and enhance crops and property development around the province.

Through policy revisions, cottage producers have increased retail sales points. Local cottage wineries have direct access to ANBL Corporate and Agency Stores as well as licensees around the province. Cottage winery operators can also participate in the Grocery Wine Program which has increased sales and the public's exposure to local products.



# NEW BRUNSWICK CRAFT SPIRITS

After consultation with local producers, we introduced a new craft distillers Agency Store program to help local producers to grow and prosper. Under the new policy, local distillers who produce under 50,000 litres of spirits annually are eligible for significant markup reductions. The new policy led to a dramatic increase in local entrepreneurs filing business plans with ANBL.

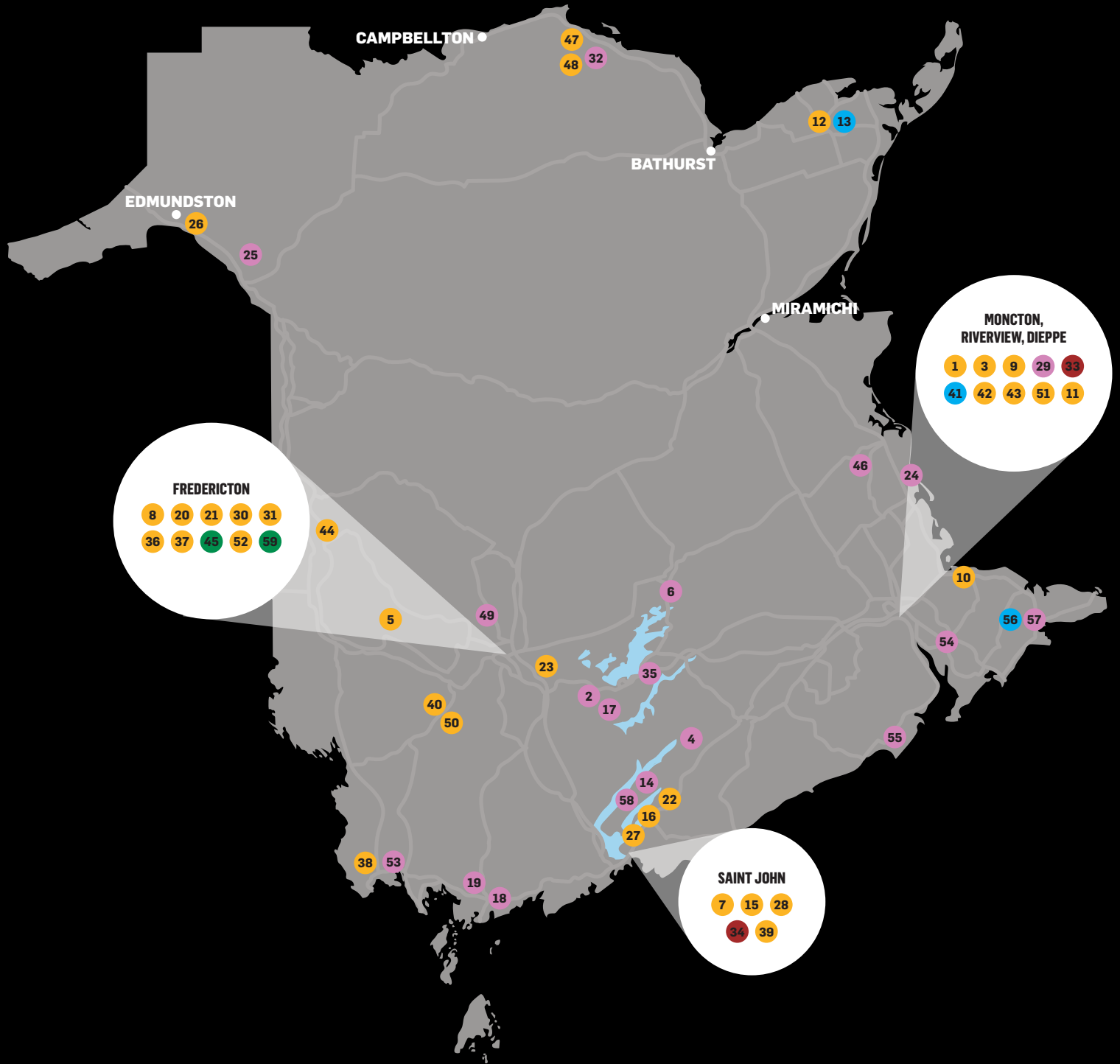
## RESULTS

New Brunswick's craft industry consists of 29 brewers, 2 cider producers, 19 cottage wineries and 3 distillers. Thanks to policies and programs to support local industry expansion is already in the works for next year.

## LIST OF PRODUCERS

1	Acadie-Broue Inc.	Moncton	25	La Framboise Francoeur	Notre Dame de Lourde
2	Appleman Farms Ltd.	Gagetown	26	Les Brasseurs du Petit-Sault	Edmundston
3	Beckwith Road Brewing Company	Moncton	27	Long Bay Brewing	Rothsay
4	Belleisle Vineyards	Springfield	28	Loyalist City Brewing Co	Saint John
5	Big Axe Brewery Inc.	Nackawic	29	Magnetic Hill Winery	Moncton
6	Big Sky Ventures	Chipman	30	Mama's Brew Pub	Fredericton
7	Big Tide Brewing	Saint John	31	Maybee Brewing Company	Fredericton
8	Bogtrotter Craft Brewery	Fredericton	32	Miel-N-Bee Honey	Charlo
9	Bore City Brewing	Moncton	33	Molson-Coors Brewing	Moncton
10	Brule Brewing Company (Flying Boats)	Boudreau Ouest	34	Moosehead Breweries Limited	Saint John
11	Celtic Knot	Riverview	35	Motts Landing Vineyards	Cambridge Narrows
12	Distillerie Fils du Roy Inc	Paquetville	36	Northampton Brewing (Picaroons)	Fredericton - Queen St
13	Distillerie Fils du Roy Inc	Paquetville	37	Northampton Brewing (Picaroons)	Fredericton - Union St
14	Dunham's Run Estate Winery	Kingston	38	Northampton Brewing (Picaroons)	St. Stephen
15	First City Brewing	Saint John	39	Northampton Brewing (Picaroons)	Saint John
16	Foghorn Brewing Company	Rothsay	40	Off Grid Ales	Harvey Station
17	Gagetown Fruit Farms	Gagetown	41	Port Royal Distillers (Snow Fox)	Moncton
18	Gordon McKay & sons 1996 Ltd.	Pennfield	42	Pump House	Moncton - Orange Lane
19	Granite Town Farms	St. George	43	Pump House	Moncton - Mill Street
20	Gray Stone Brewing	Fredericton	44	Railcar Brewing Company	Florenceville-Bristol
21	Grimross Brewing Corp.	Fredericton	45	Red Rover Craft Cider	Fredericton
22	Hammond River	Quispamsis	46	Richibucto River Wine Estates	Mundleville
23	Johnny Jacks	Oromocto	47	Savoies Brewhouse	Charlo
24	La Ferme Maury	St-Edouard-de-Kent	48	Shiretown Beer Inc	Charlo
			49	Sunset Heights Meadery	McLeod Hill
			50	Think Brewing Co.	Harvey
			51	Tide & Boar	Moncton
			52	TrailWay Brewing	Fredericton
			53	Tuddenham Farms	St. Stephen (Oak Bay)
			54	Verger Belliveau Orchard	Memramcook
			55	Waterside Farms Cottage Winery	Waterside
			56	Winegarden Estate Ltd. Distillery	Baie Verte
			57	Winegarden Estate Ltd. Winery	Baie Verte
			58	Yip Cider	Kingston
			59	York County Cider	Fredericton

# NB MANUFACTURERS OF BEVERAGE ALCOHOL



## LEGEND

- Small Brewery
- Distillery
- Large Brewery
- Cottage Winery
- Cider Agency Store



**STRATEGIC  
GOAL  
5**

**BE RECOGNIZED  
AS A GOOD  
CORPORATE CITIZEN**

**COMMUNITY  
CORPORATE CITIZENSHIP**

**DAFFODIL CAMPAIGN-CANADIAN  
CANCER SOCIETY OF NEW BRUNSWICK**

ANBL hosted a daffodil pin sales campaign across the province. The fiscal campaign was held March 20 - March 27, 2017 and raised \$47,2000.

**UNITED WAY/CENTRAIDE 2016 CENTRAL  
NEW BRUNSWICK CAMPAIGN**

From September – November 2016, ANBL sponsored a loaned representative for the United Way Central N.B. 2016 campaign.

Additionally, employees participated in the United Way National Day of Caring, contributed through payroll deductions and completed a three-day long prompt-at-cash program. On behalf of our customers, ANBL donated over \$30,000 in 2016 from all fundraising efforts. We're proud of our team's dedication to the United Way of New Brunswick.

In tandem with the United Way prompt-at-cash campaign, ANBL also raised \$5,549 during a prompt-at-cash campaign for the Centre Bénévolat de la Péninsule Acadienne.

**CANADIAN MENTAL HEALTH  
ASSOCIATION OF NEW BRUNSWICK**

From August 4 – August 6, 2016, we held a prompt-at-cash campaign for the Canadian Mental Health Association of

New Brunswick (CMHANB). With support from customers, we donated \$38,570 to this important cause.

**CANADIAN RED CROSS -  
NEW BRUNSWICK CHAPTER**

Between May 5 – May 7, 2016, we held a prompt-at-cash campaign in support of those impacted by the fires in Fort McMurray, AB, and another from January 31 – February 4, 2017, in support of those affected by the N.B. Ice Storms. On behalf of our customers, we donated \$231,823 to the Canadian Red Cross.

**ANBL COMMUNITY FOUNDATION**

In the fall of 2015, we launched the ANBL Community Foundation. The province was divided into zones and registered charitable organizations could apply for a quarterly lottery. ANBL offered up to two \$2,000 awards per zone, per quarter. A total of \$100,000 was donated through this program to assist local not-for-profit organizations with their important work.

**PROTECT OUR RIVERS**

From August 22 – September 25, 2016, we ran the fifth annual "Protect Our Rivers" campaign. We proudly donated \$58,251 to the Atlantic Salmon Conservation Foundation on behalf of our suppliers and customers.

Additionally, ANBL supported over 100 charitable events throughout the province by donating merchandise in support of fundraising efforts.





## FESTIVALS

The 10th annual Atlantic Beer Festival took place in Moncton on May 27 and 28, 2016. Over 3,000 people attended and close to \$4,000 was donated to local registered charities.

FestiVin kicked off the Acadian peninsula tourism season in Caraquet on June 3-4, 2016. Over \$15,478 was generated in sales at the onsite wine boutique.

The 25th annual World Wine and Food Expo hosted over 5,000 attendees during the November 4 and 5 shows in Moncton. ANBL sold \$366,000 in products, down approximately \$32,787 from 2015 sales of \$397,879. Over \$60,000 was raised and donated to several Moncton-area registered charitable organizations.

To expand our Social Responsibility campaign, we also introduced a free water “bar” during the event. We provided over 3,000 bottles of water to attendees.

Over 800 people attended the 21st annual N.B. Spirit Festival on November 25, 2016. Sales reached a record high, exceeding \$240,888. \$25,006 of this came from pre-festival sales from our new pre-festival pop-up shops at three master class dinners. In total, organizers hosted over 20 classes throughout the week and donated \$7,000 to various local not-for-profit organizations. As part of a Social Responsibility campaign, ANBL also gave away 1,000 bottles of water to attendees.

## CORPORATE SOCIAL RESPONSIBILITY

### MADD CANADA

MADD Canada and its New Brunswick chapters continue being a key partner in our social responsibility program. At ANBL, we believe by educating the middle school level about responsible consumption of beverage alcohol they will carry the information into adulthood. ANBL provided MADD Canada with the following in their fundraising efforts:



### NEW BRUNSWICK HIGH SCHOOL SAFE GRAD VIDEO CONTEST

For the ninth consecutive year, we offered our Safe Grad initiative to all New Brunswick high schools. Sanctioned by the Department of Education, we engaged high school students to help deliver the message about making responsible choices when it comes to beverage alcohol. Students created videos and submitted them for evaluation. A total of \$15,000 was equally distributed and awarded to 13 graduating classes in New Brunswick.

## KEEP IT SOCIAL – UNIVERSITY PROGRAM

Keep It Social is a branded social responsibility platform informed by students and delivered by students. The program began as a partnership between the Nova Scotia Liquor Corporation and Nova Scotia Universities and has since expanded to universities across Atlantic Canada through local liquor jurisdictions.

The goal of the program is a long-term, collaborative strategy aimed at promoting responsible consumption and harm reduction among university and college students. Keep It Social is the branded platform to demonstrate normalized versus at-risk drinking behavior. Scenarios and collateral are relatable to and approved by students. ANBL used this program with the University of New Brunswick and Mount Allison University for the entire 2016-17 school year.

## CHECK 30

This year, ANBL continued to raise the bar on ID checks with our Check 30 program. ANBL team members must ask for valid identification from anyone who appears under 30 years of age. This program requested ID from 890,568 customers during this fiscal year and 15,682 were denied service because they could not provide identification. ANBL saw an increase in the number of people challenged as it rose to 10.02% of customers from 9.74% in the previous year. Our corporate goal is checking 10% of customer IDs each year.

## SAFE RIDE PROGRAM

In an effort to eliminate impaired driving, ANBL sponsored transportation at seven major events held throughout the province:

- Festivin
- Atlantic Beer Festival
- Harvest Jazz and Blues Festival
- World Wine and Food Expo
- N.B. Spirit Festival
- Saint John Red Cross Wine Festival
- World Pond Hockey Championship

Although a safe ride program was not feasible for the Shediac Lobster Festival and Area506 in Saint John, ANBL was a sponsor at both events. ANBL also partnered with both organizers and promoted social responsibility with marketing in prime locations to influence attendees and impact safe choices with the consumption of beverage alcohol.

## LABOUR RELATIONS

ANBL uses interest-focused labour relations as a formal strategy. Regular meetings of the Labour and Management Committee is held to constructively address items of mutual concern.

There were three outstanding grievances at the beginning of the year, and five others filed during the year. Of the eight, two were withdrawn, two were resolved at arbitration, one was resolved through talks between Management and CUPE and three were outstanding at year-end.

There were 10 language complaints received throughout the year. All complaints were duly investigated. ANBL worked in collaboration with the Office of the Commission of Official Languages to develop a working strategy to address the complaints and are in the process of implementing recommendations.

## GOVERNANCE

The renewal of the Government's Mandate Letter continues to be a key component in governance of ANBL. This mandate letter is formalized for the Board of Directors of the New Brunswick Liquor Corporation to inform them of the government's current intentions and expectations. ANBL is central to the future of New Brunswick and through this letter the government reinforces its strong and constructive relationship with ANBL's Board and Management.

*The New Brunswick Liquor Corporation Act* was amended during the year. In December 2016, Government made changes to the Act for administrative clean-up and removed Board of Management and replaced with Treasury Board.

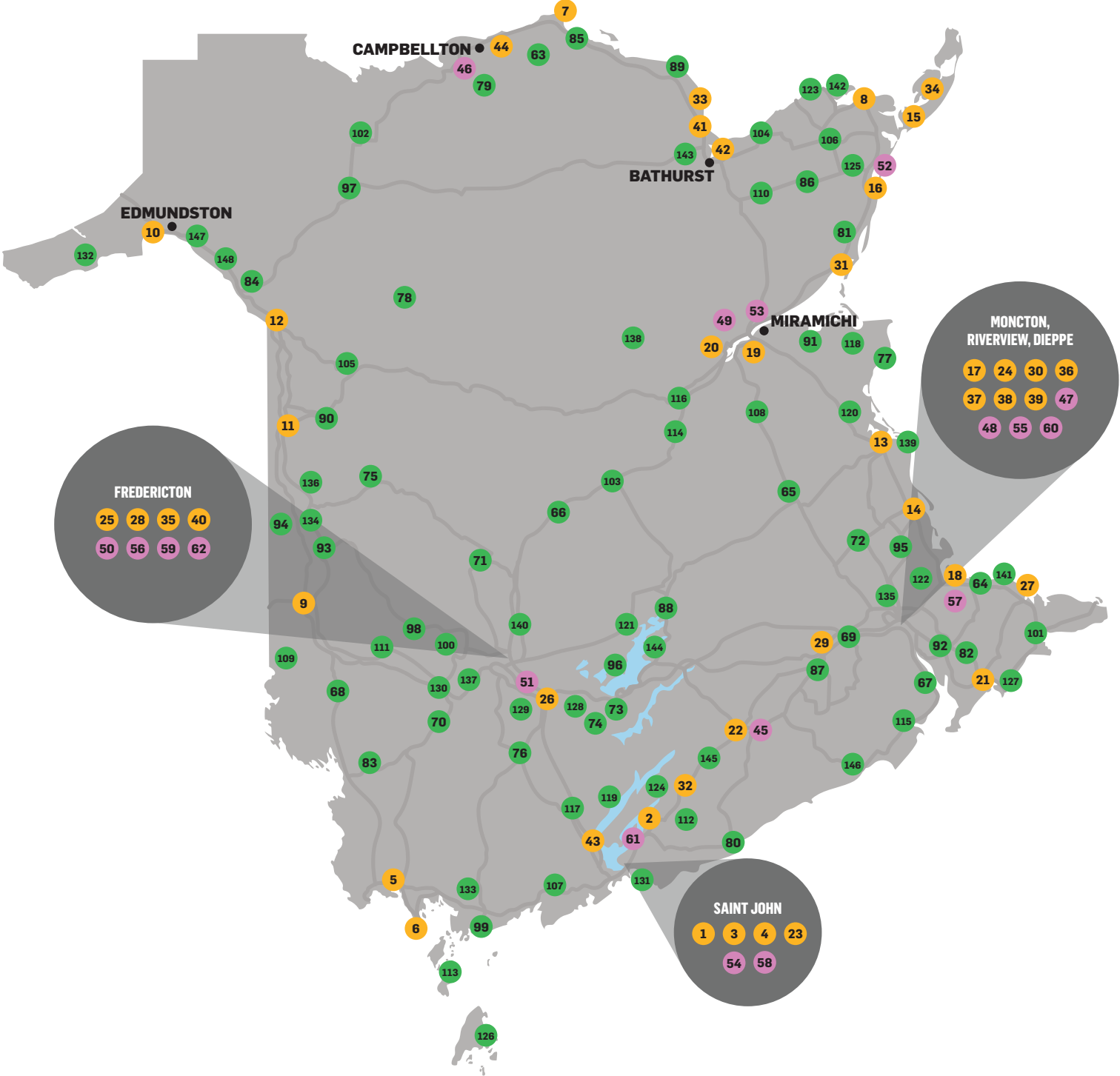


- 1 Fairville Blvd., Saint John
- 2 Kennebecasis Valley
- 3 Somerset St., Saint John
- 4 Wellington Row, Saint John
- 5 St. Stephen
- 6 St. Andrews
- 7 Dalhousie
- 8 Caraquet
- 9 Woodstock
- 10 Edmundston
- 11 Perth-Andover
- 12 Grand Falls
- 13 Richibucto
- 14 Bouctouche
- 15 Shippagan
- 16 Tracadie-Sheila
- 17 Vaughan Harvey Blvd., Moncton
- 18 Shediac
- 19 Chatham
- 20 Newcastle
- 21 Sackville
- 22 Sussex
- 23 East Point Center, Saint John
- 24 Mountain Rd., Moncton
- 25 Devon Park, Fredericton
- 26 Oromocto
- 27 Cap-Pelé
- 28 York St., Fredericton
- 29 Salisbury
- 30 Moncton North
- 31 Neguac
- 32 Hampton
- 33 Petit-Rocher
- 34 Lamèque
- 35 Prospect St., Fredericton
- 36 Dieppe Blvd., Dieppe
- 37 Riverview
- 38 Elmwood Dr., Moncton
- 39 Regis St., Dieppe
- 40 Brookside Mall, Fredericton
- 41 Beresford
- 42 Bathurst
- 43 Grand Bay-Westfield
- 44 Campbellton
- 45 Sussex Atlantic Superstore
- 46 Atholville Atlantic Superstore
- 47 Riverview Atlantic Superstore
- 48 Moncton Atlantic Superstore Main St.
- 49 Miramichi Atlantic Superstore
- 50 Fredericton Atlantic Superstore Nashwaaksis

- 51 Oromocto Atlantic Superstore
- 52 Tracadie Co-op
- 53 Douglastown Sobeys
- 54 Saint John Atlantic Superstore Rothesay Ave.
- 55 Moncton Atlantic Superstore Trinity Dr.
- 56 Fredericton Atlantic Superstore Smythe St.
- 57 Shediac Sobeys
- 58 Saint John Sobeys Lansdowne Ave.
- 59 Fredericton Sobeys Prospect St.
- 60 Moncton Sobeys Mountain Rd.
- 61 Rothesay Sobeys
- 62 Fredericton Co-op
- 63 Balmoral
- 64 Shediac
- 65 Harcourt
- 66 Boisetown
- 67 Hillsborough
- 68 Canterbury
- 69 Salisbury
- 70 Harvey
- 71 Stanley
- 72 Saint-Paul
- 73 Cambridge Narrows
- 74 Gagetown
- 75 Juniper
- 76 Fredericton Junction
- 77 Pointe-Sapin
- 78 Riley Brook
- 79 Saint-Arthur
- 80 St. Martins
- 81 Brantville
- 82 Dorchester
- 83 McAdam
- 84 Saint-Léonard
- 85 Charlo
- 86 Saint-Sauveur
- 87 Petitcodiac
- 88 Chipman
- 89 Belledune
- 90 Arthurette
- 91 Bay du Vin
- 92 Memramcook
- 93 Hartland
- 94 Centerville
- 95 Saint-Antoine
- 96 Douglas Harbour
- 97 Saint-Quentin
- 98 Zealand
- 99 Blacks Harbour
- 100 Mactaquac

- 101 Port Elgin
- 102 Kedgwick
- 103 Doaktown
- 104 Janeville
- 105 Plaster Rock
- 106 Paquetville
- 107 Lepreau
- 108 Rogersville
- 109 Debec
- 110 Allardville
- 111 Nackawic
- 112 Barnesville
- 113 Campobello
- 114 Blackville
- 115 Riverside-Albert
- 116 Renous
- 117 Welsford
- 118 Baie-Ste-Anne
- 119 Public Landing
- 120 Saint-Louis-de-Kent
- 121 Minto
- 122 Cocagne
- 123 Grande-Anse
- 124 Kingston
- 125 Saint-Isidore
- 126 Grand Manan
- 127 Aulac
- 128 Burton
- 129 Waasis
- 130 Prince William
- 131 Loch Lomond
- 132 Clair
- 133 St. George
- 134 Florenceville
- 135 Irishtown
- 136 Bath
- 137 Hanwell
- 138 Sunny Corner
- 139 Richibucto-Village
- 140 Penniac
- 141 Grand-Barachois
- 142 Maisonnette
- 143 South Tetagouche
- 144 Youngs Cove
- 145 Norton
- 146 Alma
- 147 Rivière-Verte
- 148 Sainte-Anne-de-Madawaska

# STORE LOCATIONS



## LEGEND

- Corporate
- Grocery
- Agency

# SALES BY LOCATION

LOCATION	2016-2017 (\$000'S)			2015-2016 (\$000'S)	
	PUBLIC	LICENSEE	TOTAL	TOTAL	
Bathurst (3)	\$ 8 803	\$ 1 333	\$ 10 136	\$ 10 062	
Beresford	3 327	161	3 488	3 268	
Boucrouche (2)	2 997	228	3 225	3 235	
Campbellton (2)	2 924	737	3 661	3 781	
Cap-Pelé	2 861	156	3 017	2 982	
Caraquet (2)	4 091	668	4 759	4 580	
Dalhousie (2)	1 748	254	2 002	2 149	
<b>Dieppe City</b>					
Dieppe Blvd.	6 364	625	6 989	6 760	
Regis St.	13 444	3 343	16 787	16 008	
<b>Total Dieppe Stores</b>	19 808	3 968	23 776	22 768	
Edmundston (1)	8 410	1 987	10 397	10 393	
<b>Fredericton City</b>					
Brookside Mall (3)	7 803	2 531	10 334	10 810	
Devon Park (6)	9 439	946	10 385	9 726	
Prospect St. (1)	12 482	1 353	13 835	14 260	
York St. (1)	11 885	2 140	14 025	13 807	
<b>Total Fredericton Stores</b>	41 609	6 970	48 579	48 603	
Grand Bay-Westfield (3)	2 971	283	3 254	3 357	
Grand Falls (3)	5 495	537	6 032	5 817	
Hampton (1)	3 937	95	4 032	3 992	
Kennebecasis Valley (3)	13 095	918	14 013	14 467	
Lamèque	2 042	134	2 176	2 137	
<b>Miramichi City</b>					
Chatham (3)	4 917	746	5 663	5 478	
Newcastle (3)	7 162	790	7 952	8 325	
<b>Total Miramichi Stores</b>	12 079	1 536	13 615	13 803	

LOCATION	2016-2017 (\$000'S)			2015-2016 (\$000'S)	
	PUBLIC	LICENSEE	TOTAL	TOTAL	
<b>Moncton City</b>					
Elmwood Dr. (2)	\$ 6 507	\$ 1 024	\$ 7 531	\$ 7 234	
Moncton North	9 582	1 409	10 991	10 387	
Mountain Rd. (1)	8 098	2 420	10 518	10 153	
Vaughan Harvey Blvd.	10 053	2 224	12 277	13 048	
<b>Total Moncton Stores</b>	34 240	7 077	41 317	40 822	
Neguac	2 326	287	2 613	2 632	
Oromocto (5)	7 891	1 130	9 021	8 822	
Perth-Andover (4)	3 399	167	3 566	3 573	
Petit-Rocher	2 431	134	2 565	2 344	
Richibucto (4)	4 516	531	5 047	5 149	
Riverview (3)	8 223	1 720	9 943	9 804	
Sackville (3)	5 528	555	6 083	5 365	
<b>Saint John City</b>					
Somerset St.	7 783	2 203	9 986	9 586	
East Point Center (2)	11 495	1 775	13 270	11 118	
Wellington Row	4 648	1 259	5 907	7 811	
Fariville Blvd. (2)	10 206	1 922	12 128	11 986	
<b>Total Saint John Stores</b>	34 132	7 159	41 291	40 501	
Salisbury	6 377	30	6 407	7 215	
St. Andrews	2 172	912	3 084	3 106	
St. Stephen (2)	5 945	313	6 258	6 178	
Shediac (3)	6 247	1 104	7 351	7 557	
Shippagan	2 493	383	2 876	2 828	
Sussex (3)	6 295	590	6 885	7 139	
Tracadie-Sheila (3)	5 290	641	5 931	5 753	
Woodstock (6)	6 439	583	7 022	6 955	
Warehouse*	90 598	1 100	91 698	89 253	
<b>TOTAL</b>	<b>\$ 370 739</b>	<b>\$ 44 381</b>	<b>\$ 415 120</b>	<b>\$ 410 390</b>	

(#) Indicates number of agents at this location

\* Includes web-based ordering for licensee's

# AGENT SALES BY LOCATION

AGENCY LOCATION	ANBL LOCATION	2017 (\$000'S)	2016 (\$000'S)	AGENCY LOCATION	ANBL LOCATION	2017 (\$000'S)	2016 (\$000'S)
Atlardville	Bathurst	\$ 543	\$ 603	Port Elgin	Sackville	2 102	1 432
Alma	Riverview	358	368	Prince William	York St., Fredericton	1 283	1 282
Arthurette	Perth-Andover	348	417	Public Landing	Grand Bay-Westfield	694	791
Aulac	Sackville	2 223	1 075	Renous	Newcastle	909	1 165
Baie-Sainte-Anne	Chatham	832	891	Richibucto-Village	Richibucto	430	
Balmoral	Dalhousie	790	810	Riley Brook	Grand Falls	263	286
Barnesville	Kennebecasis Valley	587	613	Riverside-Albert	Riverview	323	352
Bath	Perth-Andover	910	949	Rivière-Verte *	Edmundston	540	596
Bay du Vin	Chatham	444	478	Rogersville	Chatham	1 526	1 653
Belledune	Petit-Rocher	673	763	Sainte-Anne-de-Madawaska *	Edmundston	71	428
Blacks Harbour	Fairville Blvd., Saint John	826	822	Saint-Antoine	Bouctouche	1 612	1 738
Blackville	Newcastle	1 013	1 001	Saint-Arthur	Campbellton	220	225
Boiestown	Devon Park, Fredericton	699	715	Saint-Isidore	Tracadie	858	1 022
Brantville	Tracadie	1 313	1 479	Saint-Léonard	Grand Falls	899	764
Burton	Oromocto	905	900	Saint-Louis-de-Kent	Richibucto	1 329	1 481
Cambridge Narrows	Sussex	840	889	Saint-Paul	Bouctouche	320	327
Campobello	St. Stephen	322	326	Saint-Quentin	Grand Falls	1 548	1 611
Canterbury	Woodstock	478	478	Saint-Sauveur	Tracadie	220	278
Centreville	Woodstock	914	972	Salisbury	Mountain Road, Moncton	2 053	2 057
Charlo	Dalhousie	775	836	Shediac	Shediac	2 764	2 493
Chipman	Devon Park, Fredericton	1 208	1 226	South Tetagouche	Bathurst	303	366
Clair	Edmundston	486	443	St. George	Fairville Blvd., Saint John	3 096	3 187
Cocagne	Shediac	2 546	2 670	St. Martins	East Point Center, Saint John	629	655
Debec	Woodstock	483	478	Stanley	Brookside Mall, Fredericton	942	964
Doaktown	Devon Park, Fredericton	722	749	Sunny Corner	Newcastle	1 038	341
Dorchester	Sackville	209	279	Waasis	Oromocto	2 958	2 985
Douglas Harbour	Oromocto	531	549	Welsford	Grand Bay-Westfield	710	742
Florenceville	Perth-Andover	1 681	1 673	Youngs Cove	Kennebecasis Valley	809	923
Fredericton Junction	Oromocto	1 026	1 049	Zealand	Brookside Mall, Fredericton	934	908
Gagetown	Oromocto	526	634	Manufacturer Agents	Retail Operation Centre, Fredericton	743	1 104
Grand-Barachois	Shediac	402					
Grand Manan	East Point Center, Saint John	1 781	1 648	<b>TOTAL AGENT SALES</b>		\$ 92 260	\$ 92 696
Grande-Anse	Caraquet	1 040	831				
Hanwell	Prospect Street, Fredericton	4 031	3 443	<b>GROCERY</b>			
Harcourt	Richibucto	602	670	Atholville Atlantic Superstore		\$ 69	\$
Hartland	Woodstock	1 567	1 603	Douglastown Sobeys		39	
Harvey	Devon Park, Fredericton	1 138	1 191	Fredericton Atlantic Superstore Smythe St.		472	536
Haute-Aboujagane **	Shediac		233	Fredericton Co-op		69	
Hillsborough	Riverview	1 074	1 164	Fredericton Sobeys Prospect St.		15	
Irishtown	Elmwood Dr., Moncton	1 634	1 639	Miramichi Atlantic Superstore		98	94
Janeville	Bathurst	393	419	Moncton Atlantic Superstore Main St.		225	
Juniper	Woodstock	299	295	Moncton Sobeys Mountain Rd.		11	
Kedgwick	Campbellton	978	1 056	Moncton Atlantic Superstore Trinity Dr.		404	412
Kingston	Hampton	1 140	1 227	Fredericton Atlantic Superstore Nashwaaksis		141	
Lepreau	Grand Bay-Westfield	985	1 157	Oromocto Atlantic Superstore		85	
Loch Lomond	Kennebecasis Valley	3 329	3 367	Riverview Atlantic Superstore		163	
Mactaquac	Brookside Mall, Fredericton	1 440	1 742	Rothsay Sobeys		6	
Maisonnette *	Caraquet	38	386	Saint John Atlantic Superstore Rothsay Ave.		267	321
McAdam	St. Stephen	536	525	Saint John Sobeys Lansdowne Ave.		10	
Memramcook	Elmwood Drive, Moncton	2 041	2 100	Shediac Sobeys		48	
Minto	Devon Park, Fredericton	1 704	1 758	Sobeys Distribution Centre		900	
Nackawic	Woodstock	1 408	1 458	Sussex Atlantic Superstore		66	
Norton	Sussex	2 141	2 315	Sussex Co-op **			16
Paquetville	Caraquet	1 952	1 977	Tracadie Co-op		61	59
Penniac	Devon Park, Fredericton	220		<b>TOTAL GROCERY SALES</b>		\$ 3 147	\$ 1 438
Petitcodiac	Sussex	1 852	1 930				
Plaster Rock	Perth-Andover	930	979				
Pointe-Sapin	Richibucto	268	289				

\* closed during the year

\*\* closed in the previous year

**2016-2017 Agent Sales do not account for Sales by Agents to Licensees. 2015-2016 Agent Sales have been restated to remain consistent with the 2016-2017 approach.**

# MANAGEMENT AND AUDITOR'S REPORT

## MANAGEMENT REPORT

The preparation of financial information is an integral part of management's responsibilities, and the accompanying financial statements are the responsibility of the management of the Corporation. This responsibility includes the selection of appropriate accounting policies and making judgments and estimates consistent with International Financial Reporting Standards in Canada. Financial information presented elsewhere in this Annual Report is consistent with these financial statements.

The Corporation maintains the necessary internal controls designed to provide reasonable assurance that relevant and reliable financial information is produced and that assets are properly safeguarded. The Internal Audit department performs audits designed to test the adequacy and consistency of the Corporation's internal controls, practices and procedures.

The Board of Directors is assisted in its responsibilities by its Audit Committee. This committee reviews and recommends approval of the financial statements and Annual Report, meets periodically with management, the Manager of Internal Audit and the external auditors, concerning internal controls and all other matters relating to financial reporting.

KPMG, the external auditors of the Corporation, have performed an independent audit of the financial statements of the Corporation in accordance with Canadian generally accepted auditing standards. The Auditor's Report outlines the scope of this independent audit and the opinion expressed.



Brian Harriman  
PRESIDENT AND  
CHIEF EXECUTIVE  
OFFICER  
June 29, 2017



Richard A. Smith, FCPA, CGA, FCMA  
SENIOR VICE-PRESIDENT  
AND CHIEF FINANCIAL  
OFFICER  
June 29, 2017

## INDEPENDENT AUDITORS' REPORT

To the Board of Directors of the New Brunswick Liquor Corporation

We have audited the accompanying financial statements of the New Brunswick Liquor Corporation, which comprise the statement of financial position as at March 26, 2017, the statements of operations and comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising a summary of significant accounting policies and other explanatory information.

### *Management's Responsibility for the Financial Statements*

Management is responsible for the preparation and fair presentation of these financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

### *Auditor's Responsibility*

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on our judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we consider internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### *Opinion*

In our opinion, the financial statements present fairly, in all material respects, the financial position of New Brunswick Liquor Corporation as at March 26, 2017 and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

### *Comparative Information*

The financial statements of New Brunswick Liquor Corporation as at and for the year ended March 27, 2016 were audited by another auditor who expressed an unqualified opinion on those financial statements on June 24, 2016.



Chartered Professional Accountants  
June 29, 2017  
Fredericton, Canada



# 2016-2017 FINANCIAL STATEMENTS

## STATEMENT OF FINANCIAL POSITION (IN 000'S)

As at

**MARCH 26**  
2017

**MARCH 27**  
2016

### ASSETS

#### *Current Assets*

Cash	\$ 3 206	\$ 4 425
Trade and other receivables	13 773	4 793
Inventories	33 938	29 568
Prepaid expenses	900	624
	<u>51 817</u>	<u>39 410</u>

Property and equipment (note 5)	11 406	10 115
Intangible assets (note 6)	5 086	4 525
	<u>\$ 68 309</u>	<u>\$ 54 050</u>

### LIABILITIES

#### *Current Liabilities*

Trade and other payables	\$ 21 626	\$ 17 516
Beverage container redemptions	532	532
	<u>22 158</u>	<u>18 048</u>

#### *Non Current Liabilities*

Beverage container redemptions	1 061	1 593
Retiring allowances (note 7)	2 487	2 637
	<u>25 706</u>	<u>22 278</u>

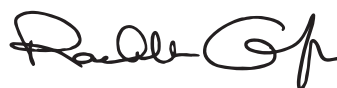
### EQUITY OF THE PROVINCE OF NEW BRUNSWICK

Equity	42 603	31 772
	<u>\$ 68 309</u>	<u>\$ 54 050</u>

Commitments and Contingencies (notes 12 and 13)

*See accompanying notes to the financial statements*

**Approved on behalf of the Board:**



Director



Director

# 2016-2017 FINANCIAL STATEMENTS

## STATEMENTS OF OPERATIONS AND COMPREHENSIVE INCOME (IN 000'S)

Year ended	<b>MARCH 26</b> 2017	<b>MARCH 27</b> 2016
Total sales (note 9)	\$ 415 120	\$ 410 390
Less: discounts	7 372	7 220
Net sales	407 748	403 170
Cost of sales	182 648	177 088
Gross profit	225 100	226 082
Other income	3 444	2 802
Operating expenses (note 10)	60 137	57 328
Net income and comprehensive income	<b>\$ 168 407</b>	<b>\$ 171 556</b>

*See accompanying notes to the financial statements*

## STATEMENTS OF CHANGES IN EQUITY (IN 000'S)

Year ended	<b>MARCH 26</b> 2017	<b>MARCH 27</b> 2016
Balance at beginning of year	\$ 31 772	\$ 21 025
Net income and comprehensive income	168 407	171 556
Distributions to the Province of New Brunswick	(157 576)	(160 809)
Balance at end of the year	<b>\$ 42 603</b>	<b>\$ 31 772</b>

*See accompanying notes to the financial statements*



## STATEMENTS OF CASH FLOWS (IN 000'S)

Year ended

### OPERATING

Net income and comprehensive income  
 Items not involving cash:  
     Depreciation  
     Amortization of intangible assets  
 Loss on sale of property and equipment  
 Decrease in retiring allowances  
 Change in non-cash working capital (note 8)  
 Cash available from operations

**MARCH 26**  
2017

**MARCH 27**  
2016

\$	168 407	\$	171 556
	2 450		2 036
	676		471
			15
	(150)		(450)
	(9 516)		(1 734)
	<b>161 867</b>		<b>171 894</b>

### INVESTING

Additions to property and equipment  
 Additions to intangible assets  
 Proceeds from sale of property and equipment  
 Net cash used for capital investments

	(3 749)		(4 147)
	(1 237)		(2 861)
	8		1
	<b>(4 978)</b>		<b>(7 007)</b>

### FINANCING

Decrease in beverage container redemptions  
 Distributions to the Province of New Brunswick  
 Net cash used for financing activities

	(532)		(2 125)
	(157 576)		(160 809)
	(158 108)		(162 934)

**(Decrease) increase in cash**

(1 219) 1 953

**Cash at beginning of year**

4 425 2 472

**Cash at end of year**

**\$ 3 206 \$ 4 425**

See accompanying notes to the financial statements

# NOTES TO THE FINANCIAL STATEMENTS

## 1. Nature of Operations

The New Brunswick Liquor Corporation (the Corporation) is a Crown Corporation incorporated under the New Brunswick Liquor Corporation Act and is a Government Business Enterprise as defined by Public Sector Accounting Standards. The immediate parent and ultimate controlling party is the Province of New Brunswick. The Corporation's main office is located in Fredericton, New Brunswick and its primary business is the purchase, distribution and sale of alcoholic beverages throughout the Province of New Brunswick. The Corporation is exempt from Income Taxes under Section 149 of the Income Tax Act.

## 2. Basis of Preparation

### Statement of compliance

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB). The financial statements for the year ended March 26, 2017 were approved and authorized for issue by the Board of Directors on June 29, 2017.

### Basis of measurement

The financial statements have been prepared on the historical cost basis except for post-employment benefits which are measured as described below. These financial statements are presented in Canadian dollars, which is the Corporation's functional currency. All amounts are rounded to the nearest thousand unless otherwise indicated.

## 3. Summary of Significant Accounting Policies

### Use of estimates and judgements

The preparation of financial statements requires management to make certain judgements, estimations and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses and disclosures of contingent assets and liabilities. Actual results may differ from those estimates.

Estimates and underlying assumptions are reviewed on an on-going basis. Revisions to accounting estimates are recognized in the year in which the estimates are revised and any future years affected.

### Significant management judgement

The following are significant management judgements in applying the accounting policies of the Corporation that have the most significant effect on the financial statements.

*Impairment of property and equipment and intangible assets*  
Judgement is used in determining the aggregate grouping of assets identified as Cash Generating Units (CGUs) for purposes of testing for impairment of property and equipment and intangibles. Judgement is required in determining the lowest level at which independent cash inflows are generated. The Corporation has defined CGUs as its retail stores. In addition, judgement is used to determine whether a triggering event has occurred requiring an impairment test to be conducted.

### Capitalization of internally developed software

Judgement is required in distinguishing the research and development phases of a new customized software project and determining whether the recognition requirements for the capitalization of development costs are met. After capitalization, management monitors whether the recognition requirements continue to be met and whether there are any indicators that capitalized costs may be impaired.

### Significant estimations and assumptions

The following are areas where estimates and assumptions have the most significant effect on recognition and measurement of the assets, liabilities, income and expenses of the Corporation.

### Net realizable value of inventories

Estimates are required in the determination of the net realizable value of inventories, taking into account the most reliable evidence available at each reporting date. Future selling prices may be impacted by changes in the market and vendor rebates on costs.

### Useful lives of property, equipment and intangibles

The Corporation is required to estimate the useful lives and depreciation method for property and equipment and intangible assets. Management determines the estimated useful lives based on historical experience and the expected pattern of consumption of the future economic benefits of the asset. As this information is based on estimates and is subject to change, they are reviewed at the end of each year, with the effect of any changes in estimate accounted for on a prospective basis.



# NOTES TO THE FINANCIAL STATEMENTS

## 3. Summary of Significant Accounting Policies (continued)

The recoverable amount of a CGU is the greater of its value in use and its fair value less estimated costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

Impairment losses recognized in prior periods are reversed if the recoverable amount in a later period exceeds the carrying amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortization, if no impairment loss had been recognized. At March 26, 2017 and March 27, 2016 there were no indications of impairment.

### Intangible assets

Intangible assets include purchased and in-house developed computer software which are recorded at cost and amortized on a straight-line basis over the estimated useful life, as these assets are considered to have finite useful lives. Useful lives are reviewed at each reporting date. The Corporation assesses the carrying value of the intangible assets for impairment on an annual basis. At March 26, 2017 and March 27, 2016 there were no indicators of impairment. Computer software is amortized on a straight-line basis over 10 years.

### Leased assets

Leases are classified as finance leases when the terms of the lease transfer substantially all the risks and rewards incidental to ownership of the leased asset to the lessee. All other leases are classified as operating leases.

#### *Corporation as Lessee*

Assets held under finance leases are initially recognized at their fair value or, if lower, at amounts equal to the present value of the minimum lease payments, each determined at the inception of the lease. The corresponding liability to the lessor is included on the balance sheet as a finance lease obligation. Lease payments are apportioned between finance charges and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the

liability. Finance charges are charged directly against income, unless they are directly attributable to qualifying assets, in which case they are capitalized in accordance with the Corporation's accounting policy on borrowing costs. Finance leased assets are depreciated on a straight-line basis over the estimated useful life of the asset. Operating lease payments are recognized as an expense on a straight-line basis over the lease term.

#### *Lease Incentives*

Lease incentives received to enter into operating leases are recognized as liabilities. The aggregate benefits of incentives are recognized as a reduction of rental expense on a straight-line basis over the term of the lease.

## Financial instruments

#### *Recognition, initial measurement*

Financial assets and financial liabilities are recognized when the Corporation becomes a party to the contractual provisions of the instrument and are measured initially at fair value adjusted by transaction costs. Subsequent measurement of financial assets and financial liabilities are described below.

#### *Classification and subsequent measurement of financial assets*

For the purpose of subsequent measurement, all financial assets have been classified as loans and receivables.

The Corporation's loans and receivables include cash and trade and other receivables. Loans and receivables are financial assets with fixed or determinable payments that are not quoted in an active market. After initial recognition, these are measured at amortized cost using the effective interest method, less impairment. Discounting is omitted where the effect of discounting is immaterial.

The Corporation does not hold any financial assets in the other categories.

#### *Classification and subsequent measurement of financial liabilities*

The Corporation's financial liabilities include trade and other payables and beverage container redemptions. These financial liabilities are measured subsequently at amortized cost using the effective interest method. The effective interest method is a method of calculating the amortized cost of a financial asset or financial liability and of allocating interest income/expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts



(including all fees or points paid or received that form an integral part of the effective interest rate, transaction costs and other premiums or discounts) through the expected life of the liability, or, where appropriate, a shorter period, to the net carrying amount on initial recognition.

#### *Derecognition*

Financial assets are derecognized when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and all substantial risks and rewards are transferred. A financial liability is derecognized when it is extinguished, discharged, cancelled or expires. On derecognition of a financial asset in its entirety, the difference between the asset's carrying amount and the sum of the consideration received/receivable and any cumulative gain or loss that had been recognized in other comprehensive income and accumulated in equity is recognized in profit or loss.

#### *Offsetting financial instruments*

Financial assets and liabilities are offset and the net amount recognized on the statements of financial position only when there is a legal right to offset the amounts and there is an intention to settle on the net basis or realize the asset and settle the liability simultaneously.

#### *Impairment of financial assets*

Financial assets are assessed for indicators of impairment at the end of each year. Financial assets are considered to be impaired when there is objective evidence that the estimated future cash flow of the investment will be negative. The impairment loss on financial assets is based on a review of all outstanding amounts at period end. The carrying amount of the financial asset is reduced by the impairment loss directly for all financial assets, where the carrying amount is reduced using an allowance account.

### **Provisions**

A provision is recognized in the statement of financial position when the Corporation has a present legal or constructive obligation as a result of a past event, and it is probable that an outflow of economic benefits will be required to settle the obligation.

Provisions are measured at the present value of the expenditures expected to be required to settle the obligation using a discount rate that reflects the current market assessments of the time value of money and the risk specific to the obligation. The increase in provision due to the passage of time is recognized as an interest expense.

### **Post-employment benefits**

#### *Retiring allowances*

Bargaining employees are entitled to a retirement allowance based on years of service and rate of pay in the year of retirement or death. This program is funded in the year the allowance is paid. The cost of the retirement allowance earned by employees is actuarially determined using the projected benefit method pro-rated on service and management's best estimate of salary escalation and retirement age of employees.

Significant assumptions used in the calculation of the liability are as follows:

	March 26, 2017	March 27, 2016
Discount rate - beginning of year	3.0%	2.8%
Discount rate - end of year	3.0%	3.0%
Future salary increases	2.3%	2.3%
Retirement age	Varies depending on member's current age	

#### *Pension plan*

Employees of the Corporation are members of the New Brunswick Public Service Pension Plan (NBPSPP), a multi-employer, shared risk pension plan. Contributions are made by both the Corporation and the employees. Since sufficient information is not readily available to account for the Corporation's participation in the plan using defined benefit pension plan accounting, these financial statements have been prepared using accounting for defined contribution pension plans. Contributions made by the Corporation during the year totaled \$2 759 890 (\$2 700 164 in 2016).

### **Revenue**

Revenue is measured at the fair value of the consideration received or receivable.

#### *Sales to retail customers*

Revenue is recognized at the point of sale to customers.

# NOTES TO THE FINANCIAL STATEMENTS

## 3. Summary of Significant Accounting Policies (continued)

### *Sales to agency stores and licensed establishments*

Revenue from the sale of goods is recognized when all of the following conditions are satisfied:

- The Corporation has transferred the significant risks and rewards of ownership of the goods to the buyer;
- The Corporation retains neither continuing managerial involvement to the degree usually associated with ownership nor effective control over the goods sold;
- The amount of revenue can be measured reliably;
- It is probable that the economic benefits associated with the transaction will flow to the Corporation; and,
- The costs incurred or to be incurred in respect of the transaction can be measured reliably.

### **Vendor rebates**

The Corporation records cash consideration received from vendors as a reduction to the cost of related inventory or, if the related inventory has been sold, to the cost of producing revenue.

## 4. Future accounting pronouncements that are not yet effective and have not been adopted early by the Corporation

Certain new standards, interpretations, amendments and improvements to existing standards were issued by the IASB or International Financial Reporting Interpretation Committee (IFRIC) that are not effective for the year ended March 26, 2017 and although early adoption is permitted, they have not been applied in preparing these financial statements. The extent of the impact of adopting the following standards has not yet been determined.

On July 24, 2014 the IASB issued the complete IFRS 9 (IFRS 9 (2014)). The mandatory effective date of IFRS 9 is for annual periods beginning on or after January 1, 2018 and must be applied retrospectively with some exemptions. Early adoption is permitted. The restatement of prior periods is not required

and is only permitted if information is available without the use of hindsight. IFRS 9 (2014) introduces new requirements for the classification and measurement of financial assets. Under IFRS 9 (2014), financial assets are classified and measured based on the business model in which they are held and the characteristics of their contractual cash flows. The standard introduces additional changes relating to financial liabilities. It also amends the impairment model by introducing a new 'expected credit loss' model for calculating impairment. IFRS 9 (2014) also includes a new general hedge accounting standard which aligns hedge accounting more closely with risk management. This new standard does not fundamentally change the types of hedging relationships or the requirement to measure and recognize ineffectiveness, however it will provide more hedging strategies that are used for risk management to qualify for hedge accounting and introduce more judgment to assess the effectiveness of a hedging relationship. Special transitional requirements have been set for the application of the new general hedging model.

### **IFRS 15 Revenue from Contracts with Customers**

On May 28, 2014 the IASB issued IFRS 15 Revenue from Contracts with Customers. The new standard is effective for annual periods beginning on or after January 1, 2018. Earlier application is permitted. IFRS 15 will replace IAS 11 Construction Contracts, IAS 18 Revenue, IFRIC 13 Customer Loyalty Programmes, IFRIC 15 Agreements for the Construction of Real Estate, IFRIC 18 Transfer of Assets from Customers, and SIC 31 Revenue – Barter Transactions Involving Advertising Services. On April 12, 2016, the IASB issued Clarifications to IFRS 15, Revenue from Contracts with Customers, which is effective at the same time as IFRS 15.

The standard contains a single model that applies to contracts with customers and two approaches to recognising revenue: at a point in time or over time. The model features a contract-based five-step analysis of transactions to determine whether, how much and when revenue is recognized. New estimates and judgmental thresholds have been introduced, which may affect the amount and/or timing of revenue recognized. The new standard applies to contracts with customers. It does not apply to insurance contracts, financial instruments or lease contracts, which fall in the scope of other IFRSs. The clarifications to IFRS 15 provide additional guidance with respect to the five-step analysis, transition, and the application of the Standard to licenses of intellectual property.





### ***IFRS 16 Leases***

On January 13, 2016 the IASB issued IFRS 16 Leases. The new standard is effective for annual periods beginning on or after January 1, 2019. Earlier application is permitted for entities that apply IFRS 15 Revenue from Contracts with Customers at or before the date of initial adoption of IFRS 16. IFRS 16 will replace IAS 17 Leases. This standard introduces a single lessee accounting model and requires a lessee to recognize assets and liabilities for all leases with a term of more than 12 months, unless the underlying asset is of low value. A lessee is required to recognize a right-of-use asset representing its right to use the underlying asset and a lease liability representing its obligation to make lease payments.

This standard substantially carries forward the lessor accounting requirements of IAS 17, while requiring enhanced disclosures to be provided by lessors. Other areas of the lease accounting model have been impacted, including the definition of a lease. Transitional provisions have been provided.

### ***IAS 7 Statement of Cash Flows***

In January 2016, the IASB released amendments to IAS 7, Statement of Cash Flows (IAS 7). IAS 7 requires entities to provide disclosures that enable users of financial statements to evaluate changes in liabilities arising from financing activities. IAS 7 will be effective for annual periods beginning on or after January 1, 2017, with early adoption permitted.

# NOTES TO THE FINANCIAL STATEMENTS

## 5. Property and Equipment (IN 000'S)

	LAND	PAVING	BUILDINGS	LEASEHOLD IMPROVEMENTS	FURNITURE, FIXTURES & EQUIPMENT	AUTOMOTIVE	RETAIL EQUIPMENT	REFRIGERATION EQUIPMENT	TOTAL
<b>COST</b>									
<b>Balance at March 29, 2015</b>	\$ 98	\$ 421	\$ 9 459	\$ 4 224	\$ 18 346	\$ 301	\$ 1 296	\$ 2 792	\$ 36 937
Additions			1 087	516	2 089	106	14	335	4 147
Disposals		1		628	361	55		127	1 172
<b>Balance at March 27, 2016</b>	\$ 98	\$ 420	\$ 10 546	\$ 4 112	\$ 20 074	\$ 352	\$ 1 310	\$ 3 000	\$ 39 912

<b>Balance at March 27, 2016</b>	\$ 98	\$ 420	\$ 10 546	\$ 4 112	\$ 20 074	\$ 352	\$ 1 310	\$ 3 000	\$ 39 912
Additions			415	497	2 144	126	69	498	3 749
Disposals					21	37			58
<b>Balance at March 26, 2017</b>	\$ 98	\$ 420	\$ 10 961	\$ 4 609	\$ 22 197	\$ 441	\$ 1 379	\$ 3 498	\$ 43 603

### Accumulated Depreciation

<b>Balance at March 29, 2015</b>	\$ 391	\$ 6 307	\$ 3 052	\$ 15 568	\$ 257	\$ 1 278	\$ 2 064	\$ 28 917
Depreciation	6	165	353	1 294	43	14	161	2 036
Disposals	1		628	344	56		127	1 156
<b>Balance at March 27, 2016</b>	\$ 396	\$ 6 472	\$ 2 777	\$ 16 518	\$ 244	\$ 1 292	\$ 2 098	\$ 29 797

<b>Balance at March 27, 2016</b>	\$ 396	\$ 6 472	\$ 2 777	\$ 16 518	\$ 244	\$ 1 292	\$ 2 098	\$ 29 797
Depreciation	6	175	352	1 628	74	18	197	2 450
Disposals				13	37			50
<b>Balance at March 26, 2017</b>	\$ 402	\$ 6 647	\$ 3 129	\$ 18 133	\$ 281	\$ 1 310	\$ 2 295	\$ 32 197

### Carrying Amounts

At March 27, 2016	\$ 98	\$ 24	\$ 4 074	\$ 1 335	\$ 3 556	\$ 108	\$ 18	\$ 902	\$ 10 115
At March 26, 2017	\$ 98	\$ 18	\$ 4 314	\$ 1 480	\$ 4 064	\$ 160	\$ 69	\$ 1 203	\$ 11 406



# NOTES TO THE FINANCIAL STATEMENTS

## 8. Change in Non-Cash Operating Working Capital (IN 000'S)

	<b>2017</b>	<b>2016</b>
Trade and other receivables	\$ 8 980	\$ 1 392
Inventories	4 370	3 346
Prepaid expenses	276	132
Trade and other payables	(4 110)	(3 136)
	<u><u>\$ 9 516</u></u>	<u><u>\$ 1 734</u></u>

## 9. Sales (IN 000'S)

	<b>2017</b>	<b>2016</b>
Spirits	\$ 97 188	\$ 95 801
Wine	91 567	87 539
Other Beverages	26 635	25 783
Beer	199 730	201 267
	<u><u>\$ 415 120</u></u>	<u><u>\$ 410 390</u></u>



## 10. Operating Expenses (IN 000'S)

	<b>2017</b>	<b>2016</b>
Salaries - stores	\$ 19 682	\$ 20 181
- administration and warehouse	7 630	6 992
Rent	7 533	7 224
Employee benefits	7 074	6 924
Beverage container redemption costs	2 793	2 479
Bank charges and debit/credit card fees	2 801	2 585
Depreciation	2 450	2 036
Heat and light	1 512	1 521
Advertising and promotions	1 329	903
Professional services	1 119	898
Minor equipment and supplies	704	641
Amortization of intangible assets	676	471
Data processing	644	577
Repairs to property and equipment	599	492
Telecommunications	446	445
Shortages	431	331
Travel	416	419
Other	347	294
Security	326	333
Property taxes	297	288
Retail automation system maintenance	225	209
Management meetings	202	162
Training programs	198	219
Shopping bags	179	234
Cleaning	175	158
Motor vehicle operation	107	82
Insurance	99	89
Warehouse maintenance and supplies	81	68
Directors' remuneration	41	39
Postage	21	34
	<b>\$ 60 137</b>	<b>\$ 57 328</b>

# NOTES TO THE FINANCIAL STATEMENTS

## 11. Financial Risk Management Objectives and Policies

### Liquidity risk

Liquidity risk is the risk the Corporation will be unable to meet its financial obligations as they become due. The Corporation manages this risk through monitoring of future cash flows to ensure that they will have sufficient cash from operations to meeting these obligations. All financial liabilities are due within one year with the exception of beverage container redemptions which are expected to be paid over the next three years.

### Foreign currency risk

In preparing the financial statements, transactions in currencies other than the Canadian dollar are recorded at the rates of exchange prevailing on the date of the transaction. The Corporation is exposed to foreign currency risk on purchases that are denominated in a currency other than the Canadian dollar. Currencies giving rise to this risk are primarily the U.S. and Euro dollars. Management has mitigated this risk by limiting the number of purchase transactions originating in foreign currency.

### Credit Risk

Credit risk is the risk the Corporation will incur a loss because a customer fails to meet an obligation. The Corporation's exposure is related to the value of trade and other receivables. The Corporation has mitigated the exposure to this risk through limited extension of credit and contractual relationships with business partners. As at March 26, 2017 there are no significant financial receivables greater than 30 days, and no customer accounts amount to more than 10% of total receivables.

### Capital Management

The Corporation does not have share capital or long-term debt. Its definition of capital is cash and equity. The Corporation's main objectives for managing capital is to ensure sufficient liquidity in support of its financial obligations and to maximize returns to the Province of New Brunswick.

## 12. Commitments

The Corporation leases buildings, premises and equipment under operating leases which expire at various dates between 2018 and 2035. Certain of these operating leases contain renewal options at the end of the initial lease term. The

following is a schedule, of future minimum lease payments required under operating leases that have, as of March 26, 2017, initial lease terms in excess of one year.

	(IN \$000'S)
Due within one year or less	\$ 7 136
Between one and five years	23 953
More than five years	33 996
	<u>\$ 65 085</u>

## 13. Contingencies

The Corporation is involved in various legal actions and other matters arising out of the ordinary course and conduct of business. The outcome and ultimate disposition of these actions are not determinable at this time. Accordingly, no provision for these actions is reflected in the financial statements. Settlements, if any, concerning these contingencies will be accounted for in the period in which the settlement occurs. Management has mitigated this risk by maintaining insurance coverage as required.

The Corporation indemnifies its Directors and Officers against any and all claims or losses reasonably incurred in the performance of their service to the Corporation.

## 14. Related party transactions

The ultimate controlling party of the Corporation is the Province of New Brunswick. Remittances to the Province are disclosed in the Statements of Changes in Equity. The Corporation is related through common ownership with all provincial departments, agencies and Crown Corporations. Transactions with these entities occur in the normal course of business and are recorded at the exchange amount unless disclosed in these financial statements. Transactions with related entities and the Province of New Brunswick are deemed to be collectively insignificant to these financial statements.

### Compensation of key management personnel

Members of the Board of Directors and Executive Team are considered to be key management personnel. Total compensation and benefits amounted to \$1 033 792 (\$952 393 in 2016).

## 15. Comparative figures

Some of the prior year's figures have been reclassified for comparative purposes and to conform with the presentation adopted in the current year.